



Hanover Energy Choice



IMPORTANT NOTICE



833-216-5470



TTY 771 or 800-439-2370 / Español 866-930-9252



HanoverEnergyChoice.com

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Hanover about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

<p>SPANISH/ESPAÑOL Incluye importante notificación de Hanover sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI Załączono ważne powiadomienie od Hanover dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.</p>
<p>PORTUGUESE/PORTUGUÊS Aviso importante incluído do Hanover sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे Hanover बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।</p>
<p>CHINESE (SIMPLIFIED)/中文 随附来自 Hanover 的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。</p>	<p>MARATHI/मराठी कडून महत्त्वाची सूचना संलग्न केली आहे Hanover आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/中文 随附以下重要通知 Hanover 事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。</p>	<p>YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti òdọ̀ Hanover nípa ìṣẹ́ iná mọ̀nà mọ̀nà rẹ̀. Tùmọ̀ àkíyèsí nàà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ̀nbà nàà tàbí bẹ̀ ààyè lórí ayélujára, lókè, wò fún irànlọ̀wọ̀.</p>
<p>HAITIAN/KREYÒL Wap jwenn yon avi enpòtan ki soti nan Hanover osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.</p>	<p>IGBO/NDI IGBO Ọkwa dị mkpa e zitere na Hanover gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nọmba à ma ọ bụ gaa na webusaitị, dị n'elu, maka enyemaka.</p>

<p>VIETNAMESE/TIẾNG VIỆT Có đính kèm thông báo quan trọng từ Hanover về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ Hanover የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። አዛ ለማግኘት፣ ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።</p>
<p>RUSSIAN/РУССКИЙ Прилагается важное сообщение от Hanover касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.</p>	<p>SOMALI/SOOMAALI Ogeysiin muhiim ah oo ku lifaaqan oo ka timid Hanover oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.</p>
<p>ARABIC/عربي ملاحظة هامة متضمنة من Hanover حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>	<p>JAPANESE/日本語 Hanover からの電力供給に関する重要なお知らせが添付されています。このお 知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話 番号までお電話いただくか、ウェブサイトをご覧ください。</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី Hanover អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>	<p>GUJARATI/ગુજરાતી ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે Hanover તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important ci-joint de Hanover à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambathiswa kutoka kwa Hanover kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato da Hanover riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.</p>	<p>HINDI/हिंदी यह महत्वपूर्ण सूचना Hanover की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여 Hanover 에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก Hanover เกี่ยวกับบริการไฟฟ้าของคุณ แปลประกาศทันที โทรไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσκλείεται σημαντική ειδοποίηση από Hanover που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ Hanover ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>



Town electricity program notification of automatic enrollment

March 18, 2025



You are receiving this notice because your electricity account is eligible for **AUTOMATIC ENROLLMENT** in Hanover Energy Choice. Your electricity account number is shown on the enclosed reply card.

Hanover Energy Choice is a new group electricity buying program from the Town of Hanover. The program provides three electricity supply options, stable prices, and the freedom to leave at any time with no fee or penalty.

Participating in Hanover Energy Choice means:

- The electricity supply price on your National Grid electric bill will change to **13.107 ¢/kWh**. This price is more than 10% below National Grid's current residential price and also below current commercial and industrial prices.

See the other side for current National Grid prices. National Grid's prices will change, and their future prices are unknown, so future savings cannot be guaranteed.

- Your new price will be stable for 30 months, until November 2027.
- You will remain a National Grid customer, and National Grid will continue to deliver your electricity and send your electric bill.

Your new electricity supply price:

13.107 ¢/kWh

Customer Support:

1-833-216-5470

More information and self service:

HanoverEnergyChoice.com



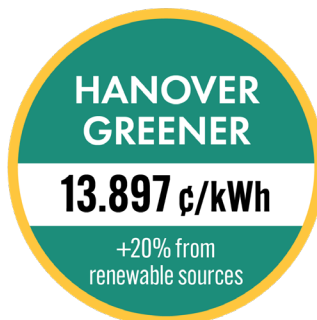
It's your decision. Make the choice that's right for you.

- ▶ **TAKE NO ACTION:** You will be automatically enrolled in the Hanover Standard option with your May 2025 meter read, which is the lowest-priced option in the program.
- ▶ **CHOOSE A DIFFERENT OPTION IN HANOVER ENERGY CHOICE:** Hanover Greener provides an additional 20% of your electricity from renewable sources. Hanover Greenest provides all of your electricity from renewable sources.

Your account will be enrolled here.



AUTO-ENROLL



OPTION







OPTION

Hanover Energy Choice prices are fixed until November 2027. For National Grid prices, please see the back.

- ▶ **OPT OUT:** Participation is not required. There is no penalty to opt out of Hanover Energy Choice, and you may do so at any time. To avoid automatic enrollment, submit your opt-out request by **April 21, 2025**. Or you may try the program and opt out at any time in the future.

To choose a different option or opt out, visit HanoverEnergyChoice.com or contact customer support with the Town's program consultants at 1-833-216-5470. You may also opt out by mailing the enclosed reply card.

Compare Hanover Energy Choice with National Grid's Basic Service:

	Auto-enrollment ▼			If you opt out ▼
				
Price	13.107 ¢/kWh	13.897 ¢/kWh	14.300 ¢/kWh	14.672 ¢/kWh - residential 13.409 ¢/kWh - commercial 14.946 ¢/kWh - industrial
Price period	May 2025 - November 2027	May 2025 - November 2027	May 2025 - November 2027	February 1 - July 31, 2025, residential and commercial. February 1 - April 30, 2025, industrial.
From new renewable energy sources in the New England region, like wind and solar (MA Class I RECs)				
Required by state law	27%	27%	27%	27%
Added by Hanover	-	20%	37%	-
Total MA Class I RECs	27%	47%	64%	27%
From other clean or renewable sources (other RECs) *				
Required by state law	36%	36%	36%	36%
Total renewable content	63%	83%	100%	63%

* State law requires all electricity suppliers to purchase Renewable Energy Certificates (RECs) from other sources, including sources that are not new, are renewable but not clean, such as waste to energy, or are clean but not renewable, such as nuclear.

Additional information:

Your electricity supplier will be Gridwealth Electric.

On your bill, you will see "Gridwealth - Hanover Energy Choice." But your primary relationship for electricity remains with National Grid, and you will continue to call them if your power goes out. In addition, National Grid will continue to send your electric bill, and this is the only electric bill you will receive as a participant in Hanover Energy Choice.

If you are eligible for a low-income discount or fuel assistance, those benefits will continue in Hanover Energy Choice.

If you have solar panels on your property or you participate in a community solar program, you will continue to receive solar credits and/or solar incentive payments, and participating in Hanover Energy Choice will not change how they are calculated.

If you have a tax-exempt account, you are responsible for requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Gridwealth Electric. Visit HanoverEnergyChoice.com to learn more.

If you have received this notice and also you have signed a contract with an electricity supplier, you may have signed your contract after this mailing list was created. To continue receiving electricity from the supplier you chose and prevent any early termination fees from that supplier, **you must opt out of Hanover Energy Choice.**

The automatic enrollment model is in accordance with state law. More than 200 cities and towns in Massachusetts have similar programs, and all operate the same way. However, you are not required to participate. You may opt out at any time with no fee or penalty.

At the end of the contract with Gridwealth Electric, the Town intends to sign a new long-term contract. The electricity supplier and renewable energy content may change, and the price may be higher or lower than the current price. You will continue in the same program option at the new price unless you inform Hanover otherwise. The Town will provide advance notice of any such changes, and you will be free to opt out or change your option before the changes take effect.

HanoverEnergyChoice.com

OPT-OUT REPLY CARD

Sign below if you do NOT wish to participate in Hanover Energy Choice.

X _____
Signature Date

Opt-Out Instructions



If no action is taken, you will be automatically enrolled in Hanover Energy Choice.

If you DO NOT wish to participate, you MUST opt out.

To opt out by mail:

1. Sign and date this card.
2. Place the card in the enclosed envelope and mail it.

This card must be signed by the Customer of Record whose name appears in the address on this card. You may also opt out online at **HanoverEnergyChoice.com** or by phone at **1-833-216-5470**.

Your opt-out request must be made by, or the envelope must be postmarked by, **April 21, 2025**, to opt out of the program before being automatically enrolled. If you choose to participate, you may opt out at any time in the future with no fee or penalty.



TOWN OF HANOVER
Gridwealth Electric Response Processing
3801 Toulouse Street
New Orleans, LA 70119-9902

**Time-sensitive notice sent on behalf of the Town of Hanover
regarding your electricity supply price.**