

HANOVER



ENERGY CHOICE

Hanover Energy Choice is a new Town electricity supply program that gives residents and business owners more choice and control over how we power our community. The program is a group electricity buying program that changes the Electricity Supply price on your National Grid electric bill. More than 200 other cities and towns in Massachusetts have similar programs.

Using the bulk buying power of our community, Hanover Energy Choice provides:

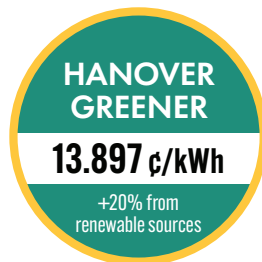
- Three new electricity supply choices
- 30 months of stable electricity supply prices
- Savings compared with National Grid at launch

Hanover Energy Choice has three options. Choose the one that's right for you.

New program participants will be automatically enrolled in Hanover Standard. Hanover Greener and Hanover Greenest are available by request. Choose online or by phone.



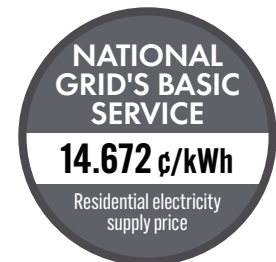
AUTO-ENROLL



OPTION



OPTION



OPT OUT

All three of the Hanover Energy Choice prices are lower than National Grid's current residential Basic Service price and are fixed until November 2027.

Note that National Grid's future prices are unknown, so future savings cannot be guaranteed.

Most Hanover electricity customers will be eligible for automatic enrollment.

Have National Grid's Basic Service?

If you did not sign a private electricity supply contract, your account will be eligible for automatic enrollment, and you will receive a notification in the mail from the Town. State law requires the automatic enrollment model, but you are free to opt out before being automatically enrolled.

Have a private electricity supply contract?

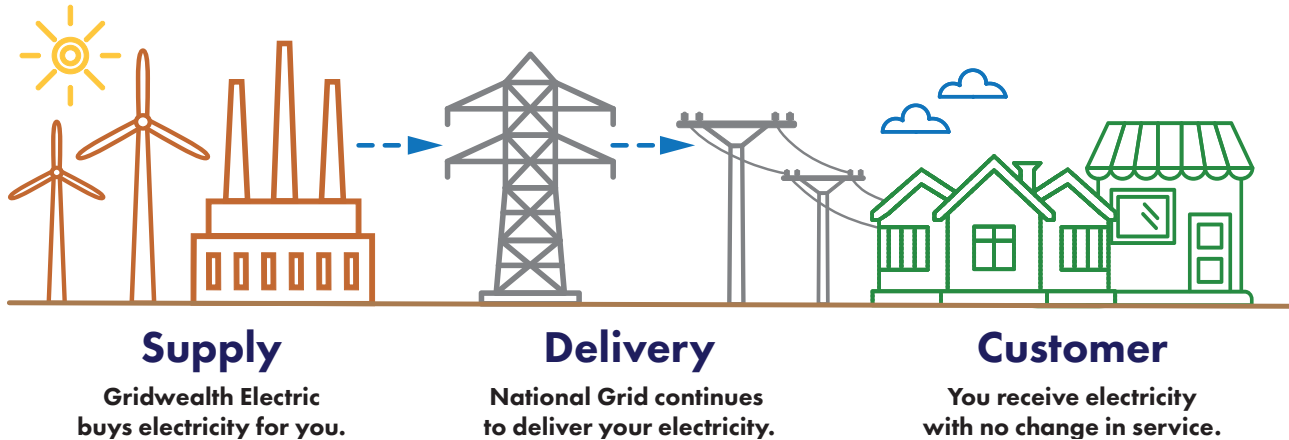
Your account will not be eligible for automatic enrollment, but you can request enrollment online at HanoverEnergyChoice.com or by contacting customer support with the Town's program consultants at **1-833-216-5470**.

Participation is never required, and you are free to opt out at any time with no fee or penalty.

That means you can opt out before being automatically enrolled and remain with National Grid's Basic Service price, or you can try the program and opt out later at any time.

How Hanover Energy Choice Works

Hanover Energy Choice changes your electricity supplier and the price that National Grid uses to calculate the Supply Services charge on your bill, which is the part of the bill where you pay for the electricity you use. But Hanover Energy Choice does not replace National Grid as Hanover's electric utility, and you will remain a National Grid customer.



Just two changes on your electric bill:

nationalgrid SERVICE FOR JOHN SMITH, 1010 ANY STREET, ANYTOWN, MA 00000. BILLING PERIOD: Oct 29, 2024 to Nov 26, 2024. ACCOUNT NUMBER: 00000-00000. PLEASE PAY BY: Dec 20, 2024. PAGE 2 of 2

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:
Loadzone SEMA
Acct No: 00000-00000 Cycle: 1, SMIT

Electric Usage History

Month	kWh	Month	kWh
Dec 18	1029	Jul 19	0
Jan 19	1698	Aug 19	0
Feb 19	2088	Sep 19	0
Mar 19	1262	Oct 19	0
Apr 19	327	Nov 19	176
May 19	496	Dec 19	813
Jun 19	161		

Supply Services
SUPPLIER: GRIDWEALTH - HANOVER ENERGY CHOICE, 33 UNION AVENUE, SUDBURY, MA 01776
PHONE: 1-877-700-6165 ACCOUNT NO: 00000-00000

Electricity Supply: 0.13107 x 412 kWh
Total Supply S...

Other Charges/Adjustments
Paperless Billing Credit
Total Other

1. Your electricity supplier will appear as Gridwealth - Hanover Energy Choice.

2. Your Electricity Supply price will change to a Hanover Energy Choice price.

Everything else remains the same!

National Grid continues to:

- Deliver your electricity with no interruption and address power outages.
- Send your electric bill and accept bill payments (this is the only electric bill you will receive as a participant).
- Provide fuel assistance or a low-income discount, if you are currently receiving these benefits.

The ONLY electricity supply program approved by and for the Town of Hanover. If you don't see the Town Seal, it's not from the Town.

HanoverEnergyChoice.com • 1-833-216-5470

