



December 10, 2024

Dear Canton Electricity Customer,

This letter contains important information about **Canton Electricity Choice,** a Town electricity program that will help our community take a big step toward achieving its sustainability goals.

The program is an electricity aggregation, which is a kind of group electricity buying program for cities and towns with no hidden fees or penalties. Participating in Canton Electricity Choice changes the supply price on your Eversource bill, which is the part of the bill where you are charged for the electricity you use.

MORE INFORMATION AND SELF SERVICE:

Visit CantonElectricityChoice.com

ASK QUESTIONS:

Contact customer support at 1-844-202-6101 or support@CantonElectricityChoice.com.

DEADLINE FOR OPTING OUT:

Opt out by (postmark by) January 13, 2025 to avoid automatic enrollment.

Your electricity account will be AUTOMATICALLY enrolled in Canton Electricity Choice for a price of 13.434 ¢/kWh, unless you choose not to participate. The automatic enrollment model is in accordance with Massachusetts state law.

Why participate in Canton Electricity Choice:

- More electricity from local renewable energy projects. Canton Electricity Choice participants automatically receive more electricity from renewable sources in the New England region and less from fossil fuels. Your participation can support local jobs and build demand for more renewable energy on our local power grid.
- A stable, competitive electricity supply price. Canton Electricity Choice offers long-term, fixed electricity supply prices that can protect you from seasonal utility price changes. In addition, the program aims to provide prices that are competitive with Eversource's Basic Service prices. However, because Eversource's prices change and their future prices are not known, savings cannot be guaranteed.
- Transparency and consumer protections. Canton Electricity Choice is a consumer-friendly program with no hidden fees or penalties.

Your options in Canton Electricity Choice:

Program options with *Green* in the name provide more electricity from renewable sources than the minimum required by law.

- **Automatic enrollment in Canton Standard Green:** If you take no action, your electricity account will be automatically enrolled in the Canton Standard Green option. You will receive 72% of your electricity from renewable sources, which includes 10% renewable electricity added by Canton and 62% required by state law.
- **Choose Canton Plus Green:** You can request the Canton Plus Green option to receive 100% of your electricity from renewable sources, which includes 38% renewable electricity added by Canton and 62% required by state law. Your new electricity supply price will be 14.555 ¢/kWh.
- **Choose Canton Basic:** You can request the Canton Basic option to enjoy price stability and consumer protections but receive no additional electricity from renewable sources beyond the minimum required by state law for 13.003 ¢/kWh.

Changes to your electric bill:

Canton Electricity Choice will not replace Eversource as your electric utility, and you will not notice any change in your electricity service.

Eversource will continue to deliver your electricity and send your electric bill, and you will continue to call Eversource if your power goes out. You will see two key changes on your Eversource electric bill:

- 1. "Constellation Canton Electricity Ch" will appear on your bill as your electricity supplier.
- **2.** The Supply charge on your bill will be calculated using a Canton Electricity Choice price instead of Eversource's Basic Service price. Eversource's Delivery charges will not be impacted.

If you do not wish to participate:

Participation is not required. There is no penalty to opt out, and you may do so at any time. If you opt out, Eversource will continue to use their Basic Service price to calculate the Supply portion of your electric bill.

To opt out before being automatically enrolled, you must do one of the following by January 13, 2025: Sign and mail the enclosed reply card, opt out online at CantonElectricityChoice.com, or call 1-844-202-6101 and opt out by phone. You are also free to try the program and opt out at any time in the future.

It's your choice

The table below can help you decide whether to participate in Canton Electricity Choice's Standard Green offering or make another choice.

To make another choice, visit Canton Electricity Choice.com or call customer support at 1-844-202-6101.

Your options in If you do not wish Your account will be **Canton Electricity Choice:** to participate: enrolled here CANTON Canton Plus Green **Canton Basic** Eversource's Basic Service **Canton Standard Green** (auto enroll) **Electricity**Choice (option) (option) (opt out) 13.347 ¢/kWh - Residential Price 13.434 ¢/kWh* 14.555 ¢/kWh* 13.003 ¢/kWh* 13.184 ¢/kWh - Small business 15.819 ¢/kWh - Large business **Price period** Enrollment -Enrollment -Enrollment -Residential and small business: **June 2026 June 2026 June 2026** February 1 - July 31, 2025. Large business: February 1 -April 30, 2025. Renewable electricity 2024 2025 2026 2024 2025 2026 2024 2025 2026 2024 2025 2026 From premium resources in the New England region (MA Class 10% 10% 10% 38% 37% 31% I RECs), added by Canton From premium resources in the 24% 24% New England region (MA Class 27% 30% 27% 30% 24% 24% 27% 30% 27% 30% I RECs), required by state law From other renewable or clean 38% 36% 39% 38% 36% 39% 38% 36% 39% 38% 36% 39% resources, required by state law **Exit terms** Leave any time. Leave any time. Leave any time. Leave any time. No exit No exit charge. charge. However, large C&I No exit charge. No exit charge. (rates G-3, T-2, and WR) and street lighting customers on the fixed-price Basic Service option may receive a billing adjustment charge or credit.

Additional information

At the end of the current contract, the Town intends to sign a new long-term contract. The electricity supplier and renewable energy content may change, and the price may be higher or lower than the current price. You will continue in the same program option at the new price unless you inform Canton otherwise. The Town will provide advance notice of any such changes, and you will be free to opt out or change your option before the changes take effect.

If you are eligible for a low-income discount or fuel assistance, those benefits will continue in Canton Electricity Choice. You will continue to receive your benefit with no change.

If you have a tax-exempt account, you should know that taxes will be billed as part of the Canton Electricity Choice power supply charge, and you are responsible for identifying and requesting an exemption from the collection of any tax. If you wish to retain your tax-exempt status in the program, you must provide appropriate tax-exemption documentation to Constellation. Visit Canton Electricity Choice.com for information on how to submit your documentation.

If you have received this letter and also you have signed a contract with an electricity supplier, you may have signed your contract after this mailing was created. To continue receiving electricity from the supplier you chose and to prevent any early termination fees from that supplier, you should opt out of Canton Electricity Choice.

If you have solar panels on your property or participate in a community solar program, there will be no change. You will continue to receive solar credits and/or solar incentive payments, and there will be no change to the way they are calculated.

Eversource will continue to deliver the electricity that you use, and they are responsible for the delivery charges that appear on your monthly bill. In addition, Eversource will remain responsible for billing you, and your Eversource electric bill is the only electric bill you will receive as a participant in Canton Electricity Choice. If you have set up electronic billing with Eversource, there will be no change. If you have questions about the delivery portion of your bill, contact Eversource at 1-800-592-2000 or visit Eversource.com.

If you have Eversource's Budget Billing, that will change. For participants in Canton Electricity Choice, Budget Billing will apply only to Eversource's Delivery charge and will no longer apply to Eversource's Supply charge. If you wish to retain Budget Billing for the Supply portion of your bill, you should opt out of Canton Electricity Choice and remain on Eversource's Basic Service.

^{*} Program prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement. For those customers subject to electricity taxes, taxes will be billed as part of the Canton Electricity Choice power supply charge.



Signature Date

Opt-Out Instructions

You do not need to take any action to participate in Canton Electricity Choice.

If you DO NOT wish to participate, you MUST opt out.

To opt out by mail:

- 1. Sign and date this card.
- 2. Place the card in the enclosed envelope.
- 3. Drop the envelope in the mail.

This card must be signed by the Customer of Record whose name appears in the address on this card. You may also opt out online at **CantonElectricityChoice.com** or by phone at **1-844-202-6101**. Your opt-out request must be made by, or the envelope must be postmarked by, **January 13, 2025**, to opt out of the program before being automatically enrolled. If you choose to participate, you may opt out at any time in the future with no fee or penalty.