2023 Annual Report for Walpole Power Choice

For calendar year 2023, the Town of Walpole submitted the following Annual Report to the Massachusetts Department of Public Utilities (DPU) for Walpole Power Choice.

The content of the Annual Report is stipulated by the DPU and is comprised of the following attachments:

- Attachment III.C: Public Access Illustrates how the Town of Walpole provided access to program information during the year.
- Attachment IV.A: Organizational Structure Shows how program administration responsibilities are divided between the Town, the Town's aggregation consultant, and the program's electricity supplier.
- Attachment IV.B.1.c: Equitable Treatment of Customer Classes Describes any variances in treatment between customer classes.
- **Attachment IV.B.2: Procurement of Supply -** Presents the timeline of any electricity supply procurement undertaken during the year.
- Attachment IV.B.6.a: Representative Opt-Out Notification Provides a representative Opt-Out Notification (automatic enrollment notification) from the calendar year. The Opt-Out Notification is sent by mail to new electricity account holders in Walpole to notify them of their eligibility for automatic enrollment in the program.
- Attachment IV.B.6.b: Representative Notice of Product Change Provides a representative notice of a product change, if such a notice was issued during the year.
- Attachment IV.B.7.b.i: Annual Product Information For each program option, provides details around price components, renewable energy content, and average number of accounts enrolled. Also provides the electricity supplier name and electricity supply contract price term.
- Attachment IV.B.7.b.ii: Annual Product Rate Component Information Includes the total revenue for each rate component for the year.

Town of Walpole 2023 Municipal Aggregation Annual Report November 1, 2024

Attachment III.C Public Access

Table III.C - Public Access to Plan/Ongoing Program Information			
Location	Description		
Municipal website	Access to the Plan and detailed program information was provided on the home page of Walpole-MA.gov. Program announcements were posted on the home page.		
Program website	The program website (<u>WalpolePowerChoice.com</u>) provided access to the Plan and other program documents, detailed product information, and contact information for both the program supplier and the consultant, MassPowerChoice, which was responsible for customer support. The site also featured easily accessible options for prospective customers to enroll and for current participants to change their program options or opt out of the program if desired.		
Communication vehicles/ Outrea	ch activities		
Social media accounts	Program updates, including a price-change notification, were posted on the Town's X account.		
Municipal cable access TV	Program updates, including a price-change notification, were sent to Walpole Media Corporation.		
Announcement to local/ regional media	Program updates, including a price-change notification, were sent to Hometown Weekly.		
Physical posting in municipal buildings	Program updates, including a price-change notification, were posted on a bulletin board at the Town Hall.		

Municipal departments, boards, and committees	Program updates, including a price-change notification, were sent to the following municipal departments for sharing with their staff and those they serve: Health Department, Council on Aging, and the Recreation Department.
Public Events	Program information was presented at a "Coffee & Conversation" senior presentation.
Mailings	Throughout the year, new utility Basic Service customers were sent Opt-Out Notices informing them of the program, their upcoming automatic enrollment, and the methods for opting out or selecting an optional product. In November 2023, a notice of program price change and automatic enrollment renewal was sent to customers.

Attachment IV.A Organizational Structure

Table IV.A – Organizational Structure			
Core Functions	Performing Entity		
	Municipality	Consultant	Supplier
Liaisons/Representatives/Agents			
Municipal Representative/Agent before Department		X	
Liaison with DOER		X	
Liaison with Electric Distribution Companies		X	
Plan Elements			
Procurement of Supply		X	
Product Determination	Х		
Other Funding/Costs	Х		
Customer Enrollment			Х
Customer Notifications/Outreach/ Education	X	X	
Ongoing Program Information	Х	X	
Program Termination	Х		
Annual Reports		X	
Customer Service		X	

Municipal contact for Department correspondence:

James Johnson
Town Administrator
508-660-7304
jjohnson@walpole-ma.gov

Patrick Shield Asst. Town Administrator 508-660-7288 pshield@walpole-ma.gov

Customer Service:

Municipality:

Town of Walpole 508-660-7200 jjohnson@walpole-ma.gov

Consultant:

MassPowerChoice 844-379-9936 walpole@masspowerchoice.com

Supplier:

*January – December 2023*Dynegy

866-694-1262

December 2023 -First Point Power 888-875-1711

Attachment IV.B.1.c Equitable Treatment of Customer Classes

Table IV.B.1.c Equitable Treatment of Customer Classes					
	Plan Element				
Procurement of Supply (§ IV.B.2)	Product Rate Setting/Renewable Energy Content (§ IV.B.3)	Other Funding Sources/Costs (§ IV.B.4)	Customer Enrollment (§ IV.B.5)	Customer Notification (§ IV.B.6)	Ongoing Program Information (§ IV.B.7)
	×				

Table IV.B.1.c identifies the Plan elements for which there may be variances in the treatment between customer classes or subclasses. Those variances in treatment are described below.

Medium/Large commercial and industrial customers enrolling in the Program after Program launch may be offered a market-based price rather than the contract price. Such differential treatment is equitable because these customers have more choices in the marketplace and impose greater costs on the Program than other customers when they join after Program launch.

Customers that previously opted out and later wish to re-enroll in the Program may be offered a market-based price. This differential treatment is equitable because these customers previously made a choice not to participate in the Program and as a result their load was no longer planned for by the electricity supplier.

Attachment IV.B.2 Procurement of Supply

Table IV.B.2 - Procurement of Supply			
Procurement Steps Timeline			
Issue RFQs/RFPs	February 17, 2023, and March 23, 2023		
Evaluate/Select Bids	April 4, 2023		
Negotiate/Execute Contracts	April 4, 2023		

Attachment IV.B.6.a Representative Opt-Out Notification



Town of Walpole ELECTRICITY PROGRAM

Notification Letter

April 21, 2023

Dear Walpole Electricity Service Customer,

This letter contains important information about the Supply charge on your Eversource electric bill.

Currently, you are an Eversource Basic Service customer. This means Eversource delivers your electricity, and Eversource is also your electricity supplier (they buy electricity for you). However, the Town of Walpole has an electricity aggregation program, **Walpole Power Choice**. With this program, Eversource will continue to deliver your electricity, but the Town will select its own electricity supplier and secure the price that is used to calculate the Supply portion of your Eversource electric bill.

If you received this letter and you do nothing, you will be automatically enrolled in Walpole Power Choice in the Power Choice Standard offering, at a price of 9.945~¢/kWh.

If you do not wish to participate, your opt-out request must be submitted or postmarked by May 24, 2023, to avoid automatic enrollment in the program.

- If you choose to participate in Walpole Power Choice, Eversource will remain your electric utility. You will continue to receive your electric bill from them and call them if the power goes out. But Dynegy will appear on your bill as your electric supplier, and Eversource will use the Walpole Power Choice price to calculate the Supply charge on your bill. If you are eligible for a low-income rate or fuel assistance, you will continue to receive those benefits as a participant in Walpole Power Choice.
- If you choose not to participate in Walpole Power Choice, Eversource will continue to
 calculate the Supply charge on your bill using their Basic Service price.

Program Benefits

Price stability - Walpole Power Choice prices are fixed until December 2023. This price stability makes the program different from Eversource's Basic Service price, which you have now and which changes every 6 months for residential and small business accounts and every 3 months for large business accounts. Stability also makes the program prices different from many commercial offers in the marketplace.

Choice - Walpole Power Choice gives you two alternatives to Eversource's Basic Service:

1) Power Choice Standard, which includes the minimum amount of renewable electricity required by state law, and 2) Power Choice Green, which provides all of your electricity from renewable sources. You will be automatically enrolled in Power Choice Standard, but you may choose Power Choice Green for a small premium. (Details for both are on the back.)

Potential savings - The program prices offer the potential for savings compared with Eversource's Basic Service prices. However, because Eversource's prices change and their future prices are not known, Walpole Power Choice cannot guarantee to provide savings over the term of the contract with Dynegy compared with Eversource's Basic Service prices.

Walpole Power Choice

Your New Electricity Supply Price 9.945 ¢/kWh

Compare to Eversource's prices on the back.

Customer Support

1-844-379-9936

WalpolePowerChoice.com walpole@MassPowerChoice.com

Don't want to participate?

You don't have to. There is no penalty or fee to opt out of the program. You may opt out before being enrolled, or you may try the program and opt out at any time in the future.

If you choose not to participate, you will remain an Eversource Basic Service customer.

To submit your opt-out request, do any one of the following. If you wish to opt out before being automatically enrolled, you must submit or postmark your opt out request by May 24, 2023.

- ▶ Sign & return the enclosed reply card.
- Opt out online at
 WalpolePowerChoice.com.
- Call customer support at 1-844-379-9936.

Program Options & Pricing

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 59.2% from renewable energy resources in 2023, including 22% from premium renewable energy sources in the New England region (MA Class I RECs). Power Choice Standard meets the minimum requirement. Power Choice Green exceeds this requirement.

1. If you do nothing, you will be automatically enrolled in POWER CHOICE STANDARD:		9.945* ¢/kWh for residential, small business, and large business accounts
Renewable energy content 59.2% renewable energy, in accordance with minimum Massachusetts renewable energy requirements.		
Rate term Enrollment - December 2023 meter read.		
Exit terms Leave any time. No exit charge.		

· ·	rable electricity, you may choose POWER CHOICE GREEN: n or call customer support at 1-844-379-9936.	10.749* ¢/kWh for residential, small business, and large business accounts
Renewable energy content 100% renewable electricity, including 20% from premium renewable energy sources in the New England region (MA Class I RECs) and 58% from wind sources outside of New England added by Walpole, and 22% from premiu renewable sources in the New England region to meet Massachusetts renewable energy requirements. Also includes 39.2% from other renewable or clean sources to meet minimum Massachusetts requirements.		
Rate term	Enrollment - December 2023 meter read.	
Exit terms	Leave any time. No exit charge.	

	t, you will remain on EVERSOURCE'S BASIC SERVICE: te not long-term prices. Prices are for Eversource's current 6- or 3-month tices are not known.	25.776 ¢/kWh residential 26.176 ¢/kWh small business 12.365 ¢/kWh large business		
Renewable energy content	Renewable energy content 59.2% renewable energy, in accordance with minimum Massachusetts renewable energy requirements.			
Rate term	Rate term January 1 - June 30, 2023, for residential and small business accounts. April 1 - June 30, 2023, for large business accounts. Eversource's fixed Basic Service prices change every 6 months for residential and small business accounts and every 3 months for large business accounts. Eversource's prices will next change on July 1, 2023, for residential small business, and large business accounts.			
Exit terms	Leave any time. No exit charge. However, large C&I (rates G-3, T-2, and	WR) and street lighting customers on the		

^{*} The Power Choice Standard price and the Power Choice Green price both include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

Frequently Asked Questions

Are savings guaranteed? No. While the program goal is to deliver savings when compared with the average of Eversource's changing prices, future Eversource prices are not known. As a result, savings compared with Eversource cannot be guaranteed.

I have received this letter, and also I have signed a contract with an electricity supplier very recently. What should I do? You may have signed your contract after this mailing list was created. If that is the case, you must opt out if you wish to retain your current contract. If you do not opt out, your account will be enrolled in Walpole Power Choice, and that may trigger early termination fees from your electricity supplier.

I have a tax-exempt account. How can I retain my account's tax-exempt status? Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Dynegy. Visit WalpolePowerChoice.com for information on where to submit your documentation.

If you have any additional questions, please do not hesitate to visit the program website at WalpolePowerChoice.com or contact customer support with our Town consultants at walpole@MassPowerChoice.com or 1-844-379-9936.

Attachment IV.B.6.b Representative Notification of Product Change



A NOTIFICATION FROM THE TOWN OF WALPOLE ABOUT A CHANGE IN YOUR ELECTRICITY SUPPLY PRICE

November 13, 2023

Dear Walpole Electricity Customer,

This notice contains important information about a price change on your Eversource electric bill.

Your electricity account is enrolled in Walpole Power Choice, the Town's electricity program. The program gives you a Walpole price for the Supply portion of your Eversource electric bill. You are enrolled in the **Power Choice Standard** option, which is the least-expensive option in the program.

Walpole currently has a contract with Dynegy to supply electricity to Walpole Power Choice participants. That contract will expire in December of this year, and a new, 36-month contract with First Point Power will go into effect. **The new contract will bring new prices.**

The Dynegy contract was signed in 2020 and has kept our prices low. However, electricity supply prices have risen significantly since then because of volatility in global energy markets. Walpole Power Choice prices will move to market levels when the First Point Power contract takes effect.

► Your new Walpole Power Choice Standard price: 13.876 ¢/kWh

The new price is fixed for 36 months, from December 2023 - December 2026.

Your new electricity supply price will be higher than your current price, but it is lower than Eversource's current residential Basic Service price of 16.078 ¢/kWh, and also lower than Eversource's current small and large business prices (available on the other side). Eversource's prices are in effect through December 31, and we do not yet know Eversource's 2024 prices. Please note that because Eversource's prices change and their future prices are not known, future savings compared with Eversource's prices cannot be guaranteed.

Your options:

- ▶ Take no action and remain in Walpole Power Choice. If you wish to continue participating in Walpole Power Choice at the Standard level, no action is required. Your enrollment will renew automatically at the new price in December 2023. You will first see the new price on your Eversource electric bill in January 2024.
- ▶ Change to another plan in the program. You may choose to opt up to the Power Choice Green option and receive all of your electricity from renewable sources for 14.658 ¢/kWh.
- Leave the program with no penalty or fee. You are free to either return to Eversource's Basic Service pricing or sign your own contract with an electricity supplier.

To make a change, visit WalpolePowerChoice.com or contact customer support with Walpole's program consultants at 1-844-379-9936. Please have your Eversource electricity account number ready when you call.

(More information on the other side. ▶)

Your options in Walpole Power Choice

The chart below can help you decide whether to remain enrolled in Power Choice Standard, change to Power Choice Green, or opt out and return to Eversource's Basic Service. To make a change, visit WalpolePowerChoice. com or contact customer support with Walpole's program consultants at 1-844-379-9936.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 59% from renewable or clean energy resources in 2023, 62% in 2024, 63% in 2025, and 69% in 2026. Power Choice Standard meets this requirement. Power Choice Green exceeds it.

Walpole Power Choice options:	You are enrolled here ▼		If you do not wish to participate:
	Power Choice Standard (default program offering)	Power Choice Green (100% renewable energy option)	Eversource's Basic Service (if you opt out)
Price	13.876 ¢/kWh*	14.658 ¢/kWh*	16.078 ¢/kWh - residential 15.899 ¢/kWh - small business 15.350 ¢/kWh - large business
Price period	December 2023 - December 2026	December 2023 - December 2026	July 1, 2023 - December 31, 2023, residential & small business. October 1, 2023 - December 31, 2023, large business.
Renewable energy content			
From renewable or clean sources, required by state law	59% - 2023 62% - 2024 63% - 2025 69% - 2026	59% - 2023 62% - 2024 63% - 2025 69% - 2026	59% - 2023 62% - 2024 63% - 2025 69% - 2026
From new regional resources (MA Class I RECs), added by Walpole	-	20% - 2023 20% - 2024 20% - 2025 20% - 2026	-
From National Wind projects outside of New England, added by Walpole	-	21% - 2023 18% - 2024 17% - 2025 11% - 2026	-
Total	59% - 2023 62% - 2024 63% - 2025 69% - 2026	100% - 2023 100% - 2024 100% - 2025 100% - 2026	59% - 2023 62% - 2024 63% - 2025 69% - 2026
Exit terms	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge. However, large C&I (rates G-3, T-2, and WR) and street lighting customers on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

Prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

Tax-exempt account holders, please take note: You must provide appropriate tax-exemption documentation to First Point Power in order to maintain tax-exempt status. Visit **WalpolePowerChoice.com** for information on where to submit your documentation.



${f A}$ notification from the ${f T}{f o}{f w}{f n}$ of ${f W}{f a}{f L}{f p}{f L}{f L}{f v}{f L}{f v}{f L}{f L}{f v}{f L}{f L}{f v}{f L}{f L}{f$

November 13, 2023

Dear Walpole Electricity Customer,

This notice contains important information about a price change on your Eversource electric bill.

Your electricity account is enrolled in Walpole Power Choice, the Town's electricity program. The program gives you a Walpole price for the Supply portion of your Eversource electric bill. You are enrolled in the **Power Choice Green** option, which provides 100% of your electricity from renewable sources.

Walpole currently has a contract with Dynegy to supply electricity to Walpole Power Choice participants. That contract will expire in December of this year, and a new, 36-month contract with First Point Power will go into effect. **The new contract will bring new prices.**

The Dynegy contract was signed in 2020 and has kept our prices low. However, electricity supply prices have risen significantly since then because of volatility in global energy markets. Walpole Power Choice prices will move to market levels when the First Point Power contract takes effect.

► Your new Walpole Power Choice Green price: 14.658 ¢/kWh

The new price is fixed for 36 months, from December 2023 - December 2026.

Your new electricity supply price will be higher than your current price, but it is lower than Eversource's current residential Basic Service price of 16.078 ¢/kWh, and also lower than Eversource's current small and large business prices (available on the other side). Eversource's prices are in effect through December 31, and we do not yet know Eversource's 2024 prices. Please note that because Eversource's prices change and their future prices are not known, future savings compared with Eversource's prices cannot be guaranteed.

Your options:

- ▶ Take no action and remain in Walpole Power Choice. If you wish to continue participating in Walpole Power Choice in the Green option, no action is required. Your enrollment will renew automatically at the new price in December 2023. You will first see the new price on your Eversource electric bill in January 2024.
- **Change to another plan in the program.** You may choose to opt down to the Power Choice Standard level and receive only the minimum amount of renewable energy required by law for 13.876 ¢/kWh.
- Leave the program with no penalty orfee. You are free to either return to Eversource's Basic Service pricing or sign your own contract with an electricity supplier.

To make a change, visit WalpolePowerChoice.com or contact customer support with Walpole's program consultants at 1-844-379-9936. Please have your Eversource electricity account number ready when you call.

(More information on the other side. ▶)

Your options in Walpole Power Choice

The chart below can help you decide whether to remain enrolled in Power Choice Green, change to Power Choice Standard, or opt out and return to Eversource's Basic Service. To make a change, visit WalpolePowerChoice.com or contact customer support with Walpole's program consultants at 1-844-379-9936.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 59% from renewable or clean energy resources in 2023, 62% in 2024, 63% in 2025, and 69% in 2026. Power Choice Standard meets this requirement. Power Choice Green exceeds it.

Valpole Power Choice options:		You are enrolled here ▼	If you do not wish to participate:		
	Power Choice Standard (default program offering)	Power Choice Green (100% renewable energy option)	Eversource's Basic Service (if you opt out)		
Price	13.876 ¢/kWh*	14.658 ¢/kWh*	16.078 ¢/kWh - residential 15.899 ¢/kWh - small business 15.350 ¢/kWh - large business		
Price period	December 2023 - December 2026	December 2023 - December 2026	July 1, 2023 - December 31, 2023, residential & small business. October 1, 2023 - December 31, 2023, large business.		
Renewable energy content					
From renewable or clean sources, required by state law	59% - 2023 62% - 2024 63% - 2025 69% - 2026	59% - 2023 62% - 2024 63% - 2025 69% - 2026	59% - 2023 62% - 2024 63% - 2025 69% - 2026		
From new regional resources (MA Class I RECs), added by Walpole	-	20% - 2023 20% - 2024 20% - 2025 20% - 2026	-		
From National Wind projects outside of New England, added by Walpole	-	21% - 2023 18% - 2024 17% - 2025 11% - 2026	-		
Total	59% - 2023 62% - 2024 63% - 2025 69% - 2026	100% - 2023 100% - 2024 100% - 2025 100% - 2026	59% - 2023 62% - 2024 63% - 2025 69% - 2026		
Exit terms	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge. However, large C&I (rates G-3, T-2, and WR) and street lighting customers on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.		

Prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

Tax-exempt account holders, please take note: You must provide appropriate tax-exemption documentation to First Point Power in order to maintain tax-exempt status. Visit **WalpolePowerChoice.com** for information on where to submit your documentation.

Attachment IV.B.7.b.i Annual Product Information

	Table IV.B.7.b.i Annual Product Information – All customer classes				
	2023	Power Choice Standard (Default)	Power Choice Green (Opt-In)		
Rate Components (in \$/kWh)					
Supply and Re	newable Energy Content	0.09845	0.10649		
Consultant Ser	vices	0.00100	0.00100		
TOTAL		0.09945	0.10749		
Renewable Energy Content (in % of total)					
Required		59.17	59.17		
Voluntary	MA Class I	0.00	20.00		
	National Wind	0.00	64.00		
TOTAL		59.17	143.17		
Supplier Name		Dynegy Energy Services (East), LLC	Dynegy Energy Services (East), LLC		
Effective Dates		December 15, 2020 – December 15, 2023	December 15, 2020 – December 15, 2023		

Table IV.B.7.b.i Annual Product Information – All customer classes				
2023	Power Choice Standard (Default)		Power Choice Green (Opt-In)	
Participants	# kWh		#	kWh
Residential	7,165	59,339,954	89	603,023
Low-Income	454	3,581,811	3	9,688
Small Commercial & Industrial	610	4,693,947	2	8,772
Large Commercial & Industrial	216	12,222,267	3	311,185
TOTAL	8,445	79,837,979	97	932,668

Attachment IV.B.7.b.ii Annual Product Rate Component Information

Table IV.B.7.b.ii – Annual Product Rate Component Information	
Rate Component	Revenue (in \$)
Supply and Renewable Content	7,959,369
Consultant Services	80,771

Descriptions:

Supply and Renewable Content

The Supply and Renewable Content rate component covers the cost of the products and services necessary to provide firm power supply to program participants, including:

- electrical energy;
- capacity;
- reserves;
- ancillary services;
- transmission services;
- the cost of distribution system losses; and
- congestion management.

This rate component also covers the cost of Renewable Energy Certificates (RECs), including:

- RECs needed to meet the requirements of state law; and
- additional RECs above state requirements as specified by the Town.

Consultant Services

The Consultant Services rate component covers the costs of administering the program, including:

- representing the Town before the Department of Public Utilities, including securing regulatory approvals and maintaining regulatory compliance;
- conducting procurements for electricity supply as needed;
- providing customer support by telephone and email;
- providing public education, including through in-person events, printed communications (signs, banners, brochures), electronic communications (video, slides), and social media;
- developing and maintaining a comprehensive, branded program website, including ongoing updates to ensure regulatory compliance;

- receiving customer requests to enroll, change program options, or opt-out; forwarding those requests to the electricity supplier; and monitoring implementation;
- overseeing periodic automatic-enrollment mailings to new customers;
- monitoring electricity supplier performance;
- monitoring electricity market and regulatory developments; and
- preparing reports to the Department of Public Utilities and the Town.

Attachment IV.B.7.b.iii Annual Voluntary Renewable Energy Content Information

Table IV.B.7.b.iii – Voluntary Annual Renewable Energy Information	
Category of Renewable Energy	MWh/Certificates
MA Class I	187
National Wind	597

Mechanism by which the purchases/retirements were tracked:

MA Class I

NEPOOL Generation Information System.

National Wind

North American Renewables Registry (NAR)