

2023 Annual Report for Swampscott Community Power

For calendar year 2023, the Town of Swampscott submitted the following Annual Report to the Massachusetts Department of Public Utilities (DPU) for Swampscott Community Power.

The content of the Annual Report is stipulated by the DPU and is comprised of the following attachments:

- **Attachment III.C: Public Access** - Illustrates how the Town of Swampscott provided access to program information during the year.
- **Attachment IV.A: Organizational Structure** - Shows how program administration responsibilities are divided between the Town, the Town's aggregation consultant, and the program's electricity supplier.
- **Attachment IV.B.1.c: Equitable Treatment of Customer Classes** - Describes any variances in treatment between customer classes.
- **Attachment IV.B.2: Procurement of Supply** - Presents the timeline of any electricity supply procurement undertaken during the year.
- **Attachment IV.B.6.a: Representative Opt-Out Notification** - Provides a representative Opt-Out Notification (automatic enrollment notification) from the calendar year. The Opt-Out Notification is sent by mail to new electricity account holders in Swampscott to notify them of their eligibility for automatic enrollment in the program.
- **Attachment IV.B.6.b: Representative Notice of Product Change** - Provides a representative notice of a product change, if such a notice was issued during the year.
- **Attachment IV.B.7.b.i: Annual Product Information** - For each program option, provides details around price components, renewable energy content, and average number of accounts enrolled. Also provides the electricity supplier name and electricity supply contract price term.
- **Attachment IV.B.7.b.ii: Annual Product Rate Component Information** - Includes the total revenue for each rate component for the year.

Town of Swampscott
2023 Municipal Aggregation Annual Report
November 1, 2024

Attachment III.C Public Access

Table III.C - Public Access to Plan/Ongoing Program Information	
Location	Description
Municipal website	Access to the Plan and detailed program information was provided through a link to the program website. Program announcements were posted on the home page.
Program website	The program website (SwampscottCommunityPower.com/) provided access to the Plan and other program documents, detailed product information, and contact information for both the program supplier and the consultant, MassPowerChoice, which was responsible for customer support. The site also featured easily accessible options for prospective customers to enroll and for current participants to change their program options or opt out of the program if desired.
Communication vehicles/ Outreach activities	
Social media accounts	Program updates were posted on the Town’s Facebook, X, and Instagram accounts.
Town newsletters	Program updates were sent to the Swampscott Town newsletter and to the <i>Swampscott Senior Center Compass</i> newsletter.
Public Events	Program information was presented at Town Meeting, at the Swampscott Earth Day celebration, at the Block Party Summer Fest, at Farmers Market events, and at a presentation for seniors.
Mailings	Throughout the year, new utility Basic Service customers were sent Opt-Out Notices informing them of the program, their upcoming automatic enrollment, and the methods for opting out or selecting an optional product.

Attachment IV.A Organizational Structure

Table IV.A – Organizational Structure			
Core Functions	Performing Entity		
	Municipality	Consultant	Supplier
Liaisons/Representatives/Agents			
Municipal Representative/Agent before Department		X	
Liaison with DOER		X	
Liaison with Electric Distribution Companies		X	
Plan Elements			
Procurement of Supply		X	
Product Determination	X		
Other Funding/Costs	X		
Customer Enrollment			X
Customer Notifications/Outreach/ Education	X	X	
Ongoing Program Information	X	X	
Program Termination	X		
Annual Reports		X	
Customer Service		X	

Municipal contact for Department correspondence:

Marzie Galazka, Director
Community and Economic Development
781-596-8829 x 1251
mgalazka@swampscottma.gov

Customer Service:

Municipality:

Marzie Galazka, Director
Community and Economic Development
781-596-8829 x 1251
mgalazka@swampscottma.gov

Consultant:

MassPowerChoice
844-483-5004
swampscott@masspowerchoice.com

Supplier:

NextEra Energy Services
855-639-8184

Attachment IV.B.1.c Equitable Treatment of Customer Classes

Table IV.B.1.c Equitable Treatment of Customer Classes					
Plan Element					
Procurement of Supply (§ IV.B.2)	Product Rate Setting/Renewable Energy Content (§ IV.B.3)	Other Funding Sources/Costs (§ IV.B.4)	Customer Enrollment (§ IV.B.5)	Customer Notification (§ IV.B.6)	Ongoing Program Information (§ IV.B.7)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Table IV.B.1.c identifies the Plan elements for which there may be variances in the treatment between customer classes or subclasses. Those variances in treatment are described below.

Medium/Large commercial and industrial customers enrolling in the Program after Program launch may be offered a market-based price rather than the contract price. Such differential treatment is equitable because these customers have more choices in the marketplace and impose greater costs on the Program than other customers when they join after Program launch.

Customers that previously opted out and later wish to re-enroll in the Program may be offered a market-based price. This differential treatment is equitable because these customers previously made a choice not to participate in the Program and as a result their load was no longer planned for by the electricity supplier.

Attachment IV.B.2 Procurement of Supply

Table IV.B.2 - Procurement of Supply	
Procurement Steps	Timeline
Issue RFQs/RFPs	N/A
Evaluate/Select Bids	N/A
Negotiate/Execute Contracts	N/A

Attachment IV.B.6.a Representative Opt-Out Notification



SWAMPSCOTT COMMUNITY POWER MUNICIPAL ELECTRICITY AGGREGATION PROGRAM NOTIFICATION LETTER

December 29, 2023

Dear Swampscott Electricity Service Customer,

This letter contains important information about your electric bill.

The Town of Swampscott has an electricity program, **Swampscott Community Power**. When you participate, National Grid remains your electric utility, but you receive 100% renewable electricity, which is generated from sources like the sun and the wind.

If you received this letter and you do nothing, you will be AUTOMATICALLY enrolled in Swampscott Community Power, unless you choose not to participate. Automatic enrollment is state law.

Your opt-out request must be postmarked by January 31, 2024, to avoid automatic enrollment in Swampscott Community Power.

Swampscott Community Power is a form of group electricity purchasing known as electricity aggregation. In addition to increasing the amount of renewable energy in your electricity, participating will change your electricity supplier and the price used to calculate the Supply Services portion of your National Grid electric bill.

Swampscott has signed a contract with NextEra Energy Services to supply the Town with **100% renewable electricity, including 15% from new renewable energy projects in the New England region**, in addition to the minimum amount required by Massachusetts law. You may alternatively choose to receive all of your electricity from new renewable energy projects in the New England region, or to receive just the minimum required by law. Please see the back of this letter for options and pricing.

Your relationship with National Grid

If you participate in Swampscott Community Power, you will see two changes on your National Grid electric bill: 1) NextEra Energy Services will be your electricity supplier, and 2) the Swampscott Community Power price will be used to calculate the Supply Services charge and will not change until November 2024. Otherwise:

- You will continue to receive your electric bill from National Grid.
- You will continue to call National Grid if your power goes out.
- If you are on a budget plan or are eligible for a low-income discount or fuel assistance, you will continue to receive those benefits.

If you do not participate in Swampscott Community Power, the Supply Services portion of your electric bill will be calculated based on National Grid's Basic Service price, and National Grid's price will change seasonally.

Because future National Grid prices are not known, Swampscott Community Power cannot guarantee savings when compared with National Grid's Basic Service price.

Swampscott Community Power

Your New Electricity Supply Price

11.406 ¢/kWh

This price will be fixed until your November 2024 meter read. Compare to National Grid's prices on the back. ▶

Customer Support

1-844-483-5004

[SwampscottCommunityPower.com](https://www.SwampscottCommunityPower.com)
swampscott@masspowerchoice.com

Don't Want to Participate?

You don't have to. There is no penalty or fee to opt out of the program, and you may do so at any time.

If you choose not to participate, you will remain with National Grid's Basic Service price.

To opt out before being enrolled, do one of the following. To avoid automatic enrollment, submit or postmark your opt-out request by **January 31, 2024**:

- Sign & return the enclosed reply card.
- Opt out online at [SwampscottCommunityPower.com](https://www.SwampscottCommunityPower.com).
- Call customer support at **1-844-483-5004**.

Program Options & Pricing

To choose either the New England Green option or the Basic option, please visit SwampscottCommunityPower.com, click "Options & Pricing," and choose your option. Or call Swampscott's program consultants for customer support at 1-844-483-5004.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 62% from renewable electricity resources in 2024. Basic meets the minimum requirement. Standard Green and New England Green exceed it.

1. If you do nothing, you will be automatically enrolled in STANDARD GREEN:	11.406 ¢/kWh*
<ul style="list-style-type: none"> 100% renewable electricity, primarily from wind projects outside New England. Includes 15% from premium renewable projects in the New England region (MA Class I RECs) in addition to the 24% required by law. 	for residential, commercial, and industrial accounts
2. If you want 100% renewable electricity, you may choose NEW ENGLAND GREEN:	13.583 ¢/kWh*
<ul style="list-style-type: none"> 100% renewable electricity from new renewable energy projects in the New England region (MA Class I RECs). 	for residential, commercial, and industrial accounts
3. If you want the cheapest option within the program, choose BASIC:	10.603 ¢/kWh*
<ul style="list-style-type: none"> 62% renewable electricity in accordance with Massachusetts minimum renewable energy requirements. 	for residential, commercial, and industrial accounts
Rate term	Enrollment - November 2024 meter read
Exit terms	Leave any time. No exit charge.

4. If you choose to opt out, you will remain on NATIONAL GRID'S BASIC SERVICE	18.213 ¢/kWh residential 17.262 ¢/kWh commercial 21.450 ¢/kWh industrial
Renewable energy content	62% renewable electricity in accordance with Massachusetts minimum renewable energy requirements.
Rate term	November 1, 2023 - July 31, 2024, for residential and commercial accounts and November 1, 2023 - January 31, 2024, for industrial accounts. National Grid's fixed Basic Service prices change seasonally. National Grid's prices will next change on August 1, 2024, for residential and commercial accounts and February 1, 2024, for industrial accounts.
Exit terms	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

* Program prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

Important

If you have already signed a contract with an electricity supplier: If you received this letter *and also* you have an electricity supply contract that you wish to retain, you **must** opt out of this program. If you do not opt out, your current electricity supply contract may be canceled, and you may be charged an early termination fee by your electricity supplier.

If your organization is tax exempt: Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to NextEra Energy Services. Visit SwampscottCommunityPower.com for more information.

If you have any additional questions, please do not hesitate to visit SwampscottCommunityPower.com or contact customer support at swampscott@masspowerchoice.com or 1-844-483-5004. Our Town consultants will be happy to help you.

Sean Fitzgerald
Town Administrator

Attachment IV.B.6.b Representative Notification of Product Change

There was no price or product change in the year 2023.

Attachment IV.B.7.b.i Annual Product Information

Table IV.B.7.b.i Annual Product Information – All customer classes				
2023		Standard Green (Default)	New England Green (Opt-In)	Basic (Opt-In)
Rate Components (in \$/kWh)				
Supply and Renewable Energy Content		0.11306	0.13483	0.10503
Consultant Services		0.00100	0.00100	0.00100
TOTAL		0.11406	0.13583	0.10603
Renewable Energy Content (in % of total)				
Required		59.17	59.17	59.17
Voluntary	MA Class I	15.00	78.00	0.00
	National Wind	63.00	0.00	0.00
TOTAL		137.17	137.17	59.17
Supplier Name		NextEra Energy Services Massachusetts, LLC	NextEra Energy Services Massachusetts, LLC	NextEra Energy Services Massachusetts, LLC
Effective Dates		November 2021 – November 2024	November 2021 – November 2024	November 2021 – November 2024

Table IV.B.7.b.i Annual Product Information – All customer classes						
2023	Standard Green (Default)		New England Green (Opt-In)		Basic (Opt-In)	
Participants	#	kWh	#	kWh	#	kWh
Residential	4,028	30,703,615	22	166,587	210	1,674,735
Low-Income	197	1,111,859	0	0	20	161,847
Small Commercial & Industrial	332	3,283,910	3	3,193	13	76,706
Large Commercial & Industrial	9	1,162,401	0	0	0	0
TOTAL	4,566	36,261,785	25	169,780	243	1,913,288

Attachment IV.B.7.b.ii Annual Product Rate Component Information

Table IV.B.7.b.ii – Annual Product Rate Component Information	
Rate Component	Revenue (in \$)
Supply and Renewable Content	4,323,601
Consultant Services	38,345

Descriptions:

Supply and Renewable Content

The Supply and Renewable Content rate component covers the cost of the products and services necessary to provide firm power supply to program participants, including:

- electrical energy;
- capacity;
- reserves;
- ancillary services;
- transmission services;
- the cost of distribution system losses; and
- congestion management.

This rate component also covers the cost of Renewable Energy Certificates (RECs), including:

- RECs needed to meet the requirements of state law; and
- additional RECs above state requirements as specified by the Town.

Consultant Services

The Consultant Services rate component covers the costs of administering the program, including:

- representing the Town before the Department of Public Utilities, including securing regulatory approvals and maintaining regulatory compliance;
- conducting procurements for electricity supply as needed;
- providing customer support by telephone and email;
- providing public education, including through in-person events, printed communications (signs, banners, brochures), electronic communications (video, slides), and social media;
- developing and maintaining a comprehensive, branded program website, including ongoing updates to ensure regulatory compliance;

- receiving customer requests to enroll, change program options, or opt-out; forwarding those requests to the electricity supplier; and monitoring implementation;
- overseeing periodic automatic-enrollment mailings to new customers;
- monitoring electricity supplier performance;
- monitoring electricity market and regulatory developments; and
- preparing reports to the Department of Public Utilities and the Town.

Attachment IV.B.7.b.iii Annual Voluntary Renewable Energy Content Information

Table IV.B.7.b.iii – Voluntary Annual Renewable Energy Information	
Category of Renewable Energy	MWh/Certificates
MA Class I	5,572
National Wind	22,845

Mechanism by which the purchases/retirements were tracked:

MA Class I

NEPOOL Generation Information System.

National Wind

ERCOT tracking system.