



2023 Annual Report for Newton Power Choice

For calendar year 2023, the City of Newton submitted the following Annual Report to the Massachusetts Department of Public Utilities (DPU) for Newton Power Choice.

The content of the Annual Report is stipulated by the DPU and is comprised of the following attachments:

- **Attachment III.C: Public Access** - Illustrates how the City of Newton provided access to program information during the year.
- **Attachment IV.A: Organizational Structure** - Shows how program administration responsibilities are divided between the City, the City's aggregation consultant, and the program's electricity supplier.
- **Attachment IV.B.1.c: Equitable Treatment of Customer Classes** - Describes any variances in treatment between customer classes.
- **Attachment IV.B.2: Procurement of Supply** - Presents the timeline of any electricity supply procurement undertaken during the year.
- **Attachment IV.B.6.a: Representative Opt-Out Notification** - Provides a representative Opt-Out Notification (automatic enrollment notification) from the calendar year. The Opt-Out Notification is sent by mail to new electricity account holders in Newton to notify them of their eligibility for automatic enrollment in the program.
- **Attachment IV.B.6.b: Representative Notice of Product Change** - Provides a representative notice of a product change, if such a notice was issued during the year.
- **Attachment IV.B.7.b.i: Annual Product Information** - For each program option, provides details around price components, renewable energy content, and average number of accounts enrolled. Also provides the electricity supplier name and electricity supply contract price term.
- **Attachment IV.B.7.b.ii: Annual Product Rate Component Information** - Includes the total revenue for each rate component for the year.

City of Newton
2023 Municipal Aggregation Annual Report
November 1, 2024

Attachment III.C Public Access

Table III.C - Public Access to Plan/Ongoing Program Information	
Location	Description
Municipal website	Program information was provided on the municipal website.
Program website	The program website (NewtonPowerChoice.com) provided access to the Plan and other program documents, detailed product information, and contact information for both the program supplier and the consultant, MassPowerChoice, which was responsible for customer support. The site also featured easily accessible options for prospective customers to enroll and for current participants to change their program options or opt out of the program if desired.
Communication vehicles/ Outreach activities	
Social media accounts	Program updates, including a price-change notification, were posted on the City’s Facebook and X accounts.
Municipal email list	Program updates, including a price-change notification, were included in the Mayor’s email Newsletter, which has a distribution list of 38,648 that includes local media, municipal departments, and community organizations, and in City Councilor Emily Norton’s email Newsletter.
Public Events	Program information was presented at Newton’s Earth Day Celebration event.
Mailings	Throughout the year, new utility Basic Service customers were sent Opt-Out Notices informing them of the program, their upcoming automatic enrollment, and the methods for opting out

	<p>or selecting an optional product.</p> <p>In December 2023, a notice of program price change and automatic enrollment renewal was sent to customers.</p>
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Attachment IV.A Organizational Structure

Table IV.A – Organizational Structure			
Core Functions	Performing Entity		
	Municipality	Consultant	Supplier
Liaisons/Representatives/Agents			
Municipal Representative/Agent before Department		X	
Liaison with DOER		X	
Liaison with Electric Distribution Companies		X	
Plan Elements			
Procurement of Supply		X	
Product Determination	X		
Other Funding/Costs	X		
Customer Enrollment			X
Customer Notifications/Outreach/ Education	X	X	
Ongoing Program Information	X	X	
Program Termination	X		
Annual Reports		X	
Customer Service		X	

Municipal contact for Department correspondence:

Ann Berwick
Co-Director of Climate and Sustainability
617-417-5366
aberwick@newtonma.gov

Customer Service:

Municipality:

Ann Berwick
Co-Director of Climate and Sustainability
617-417-5366
aberwick@newtonma.gov

Consultant:

MassPowerChoice
833-272-9592
service@newtonpowerchoice.com

Supplier:

Direct Energy
866-968-8065

Attachment IV.B.1.c Equitable Treatment of Customer Classes

Table IV.B.1.c Equitable Treatment of Customer Classes					
Plan Element					
Procurement of Supply (§ IV.B.2)	Product Rate Setting/Renewable Energy Content (§ IV.B.3)	Other Funding Sources/Costs (§ IV.B.4)	Customer Enrollment (§ IV.B.5)	Customer Notification (§ IV.B.6)	Ongoing Program Information (§ IV.B.7)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Table IV.B.1.c identifies the Plan elements for which there may be variances in the treatment between customer classes or subclasses. Those variances in treatment are described below.

Medium/Large commercial and industrial customers enrolling in the Program after Program launch may be offered a market-based price rather than the contract price. Such differential treatment is equitable because these customers have more choices in the marketplace and impose greater costs on the Program than other customers when they join after Program launch.

Customers that previously opted out and later wish to re-enroll in the Program may be offered a market-based price. This differential treatment is equitable because these customers previously made a choice not to participate in the Program and as a result their load was no longer planned for by the electricity supplier.

Attachment IV.B.2 Procurement of Supply

Table IV.B.2 - Procurement of Supply	
Procurement Steps	Timeline
Issue RFQs/RFPs	March 20, 2023, and May 17, 2023
Evaluate/Select Bids	May 24, 2023
Negotiate/Execute Contracts	May 24, 2023

Attachment IV.B.6.a Representative Opt-Out Notification



CITY OF NEWTON

CITY ELECTRICITY AGGREGATION PROGRAM NOTIFICATION LETTER

December 27, 2023

Dear Newton Electricity Service Customer,

I am writing to tell you about the City's electricity supply program: Newton Power Choice. In this program, Eversource remains your electricity distribution utility, but you will buy your electricity supply through Newton Power Choice.

If you received this letter and you do nothing, you will be AUTOMATICALLY enrolled in the Newton Power Choice program.

Your opt-out request must be submitted or postmarked by January 29, 2024, to avoid automatic enrollment in the program.

If you do not opt out, you will be enrolled in Newton Standard (95% renewable) at a price of 17.18 ¢/kWh.

Newton Power Choice is a form of group electricity purchasing, also known as electricity aggregation, in which the City chooses an electricity supplier for the entire community and determines the standard amount of renewable energy included in the program.

Newton has signed a contract with Direct Energy to match 95% of your electricity use with electricity from new renewable resources in the New England region. You may also choose to match 100% of your electricity use with new renewable resources in the New England region or to buy no additional renewable electricity beyond the state-required minimum.

Please see the back of this letter for options and pricing information. ▶

The program price is fixed until January 2026. This price stability makes the program different from Eversource's Basic Service. With Eversource's Basic Service, the price used to calculate the Supply portion of your Eversource bill changes seasonally. Price stability also makes the program different from many commercial electricity supply offers that you may receive by mail or by phone. **There is no guarantee of savings relative to Basic Service over the full term of the Direct Energy contract.**

Your Relationship with Eversource

- If you participate in Newton Power Choice, Eversource will remain your electric utility. You will continue to receive your electric bill from them and call them if the power goes out. But you will see Direct Energy listed on the Supply portion of your Eversource bill, and the Newton Power Choice price will be used to calculate the Supply charge on your bill.
- If you do not participate in Newton Power Choice, the Supply charge on your Eversource bill will continue to be calculated using Eversource's Basic Service price.

If you are eligible for a low-income discount or fuel assistance, you will continue to receive those benefits as a participant in Newton Power Choice.



An electricity program from the City of Newton that matches

95% of your electricity use with new renewable resources in the New England region

and gives you the option to match 100% of your electricity use with new renewable resources in the New England region.

Opt Out at Any Time

Participation is not required. There is no penalty or fee to opt out of the program. You may opt out before being enrolled, or you may try the program and opt out at any time in the future.

If you wish to opt out before being automatically enrolled, you must submit or postmark your opt-out request by January 29, 2024. To submit your opt-out request, do any one of the following.

- ▶ Sign & return the enclosed reply card.
- ▶ Opt out online at NewtonPowerChoice.com.
- ▶ Call customer support at 1-833-272-9592.

Customer Support

1-833-272-9592

service@NewtonPowerChoice.com
NewtonPowerChoice.com

Program Options & Pricing

If you do nothing, you will be enrolled in Newton Standard. The Newton 100% Green and Newton Basic options are available by request. If you wish to change your program option, visit NewtonPowerChoice.com or call customer support at 1-833-272-9592.

Newton Power Choice options:	You will be enrolled here ▼									If you do not wish to participate:		
	Newton Standard			Newton 100% Green			Newton Basic			Eversource's Basic Service		
	95% from MA Class I renewable energy projects.			100% from MA Class I renewable energy projects.			Minimum renewable energy required by law.			If you opt out.		
Price	17.18 ¢/kWh*			17.36 ¢/kWh*			14.36 ¢/kWh*			17.251 ¢/kWh - Residential 17.587 ¢/kWh - Small business 19.098 ¢/kWh - Large business		
Price period	Enrollment - January 2026			Enrollment - January 2026			Enrollment - January 2026			January 1 - July 31, 2024, residential & small business. January 1 - April 30, 2024, large business.		
Renewable energy**	2024	2025	2026	2024	2025	2026	2024	2025	2026	2024	2025	2026
From new resources in the New England region (MA Class I RECs)												
Added by Newton	71%	68%	65%	76%	73%	70%	-	-	-	-	-	-
Required by state law	24%	27%	30%	24%	27%	30%	24%	27%	30%	24%	27%	30%
Total from new resources in the New England region (MA Class I RECs)	95%	95%	95%	100%	100%	100%	24%	27%	30%	24%	27%	30%
From other clean or renewable sources, required by state law	38%	36%	39%	38%	36%	39%	38%	36%	39%	38%	36%	39%
Exit terms	Leave any time. No exit charge.			Leave any time. No exit charge.			Leave any time. No exit charge.			Leave any time. No exit charge. However, large business customers may receive a billing adjustment charge or credit.		

* Newton Power Choice program prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

** The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 62% from clean or renewable energy resources in 2024, 63% in 2025, and 69% in 2026. Direct Energy must purchase electricity from MA Class I renewable energy projects and from other sources such as trash-to-energy or nuclear. The Newton Basic option meets the minimum requirement. The Newton Standard and Newton 100% Green options exceed it by purchasing additional electricity from MA Class I renewable energy projects.

Frequently Asked Questions

I have received this letter, and also I have recently signed a contract with an electricity supplier. What should I do? You may have signed your contract after this mailing list was created. In that case, you must opt out if you wish to retain your current contract. If you do not opt out, your account will be enrolled in the program, which may trigger early termination fees from your electricity supplier.

I have solar panels on my property or I participate in a community solar program. Will I continue to receive the credits or payments that I receive now? Yes. You will continue to receive solar credits and/or solar incentive payments with no change.

I have a tax-exempt account. How can I retain my account's tax-exempt status? Taxes will be billed as part of the Newton Power Choice power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Direct Energy. Visit NewtonPowerChoice.com for information on where to submit your documentation.

If you have any additional questions, please do not hesitate to visit NewtonPowerChoice.com or contact customer support at service@NewtonPowerChoice.com or 1-833-272-9592. Our City consultants will be happy to help you.

Ruthanne Fuller, Mayor

Attachment IV.B.6.b Representative Notification of Product Change



A NOTIFICATION FROM THE CITY OF NEWTON ABOUT A CHANGE IN YOUR ELECTRICITY SUPPLY PRICE



December 12, 2023

Dear Newton Electricity Customer,

This notice contains important information about a price change on your Eversource electric bill.

Your electricity account is enrolled in Newton Power Choice, the City's electricity program. The program gives you a Newton Power Choice price for the Supply portion of your Eversource electric bill. You are enrolled in the **Standard option**.

In January, Newton's current electricity supply contract with Direct Energy Services, LLC, ("Direct Energy") will end, and a new, 24-month contract with Direct Energy will go into effect. **The new contract will bring two changes:**

- 1. More renewable electricity:** Through the program, a total of 84% of the electricity you currently buy comes from new renewable resources in the New England region because Newton Power Choice buys more renewable energy than is required by law. With the new contract, that total amount **increases to 95%**.
- 2. New prices:** The current electricity supply contract was signed in 2020 and has kept our prices low. However, electricity supply prices have risen since then because of volatility in global energy markets.

▶ **Your new price for the Newton Power Choice Standard option: 17.18 ¢/kWh**

The new price is fixed for 24 months, from January 2024 - January 2026.

Your new electricity supply price will be higher than your current price, but it is lower than Eversource's upcoming residential Basic Service price of 17.251 ¢/kWh, which will be in effect from January 1 through July 31, 2024. *Please note that because Eversource's prices change and future prices are not known, savings beyond that date cannot be guaranteed.*

Your options:

- ▶ **Take no action and remain in Newton Power Choice.** If you wish to continue participating in the Newton Power Choice Standard option, no action is required. Your enrollment will renew automatically at the new price in January 2024. You will first see the new price on your February 2024 Eversource electric bill.
- ▶ **Change to another option in the program.** You may choose to opt up to the Newton Power Choice 100% Green option and buy all of your electricity from new renewable resources in the New England region for 17.36 ¢/kWh, or choose the Newton Power Choice Basic option and buy just the minimum amount of renewable energy required by law for 14.36 ¢/kWh.
- ▶ **Leave the program with no penalty or fee.** You are free to either return to Eversource's Basic Service pricing or sign your own contract with an electricity supplier.


To make a change, visit NewtonPowerChoice.com or contact customer support with the City's program consultants at 1-833-272-9592. Please have your Eversource electricity account number ready when you call.

(More information on the back. ▶)

Your options in Newton Power Choice

The chart below can help you decide whether to remain enrolled in your current option, change to another option, or opt out and return to Eversource's Basic Service. To make a change, visit NewtonPowerChoice.com or contact customer support with Newton's program consultants at 1-833-272-9592.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 62% from renewable or clean energy resources in 2024, 63% in 2025, and 69% in 2026. The Basic option in Newton Power Choice meets this requirement. The Standard and 100% Green options in Newton Power Choice exceed it.

Newton Power Choice options:	You are enrolled here ▼			If you do not wish to participate:
	Standard** <i>95% from new renewable resources in the New England region</i>	100% Green** <i>100% from new renewable resources in the New England region</i>	Basic <i>Minimum renewable energy required by state law</i>	Eversource's Basic Service <i>Minimum renewable energy required by state law</i>
Price	17.18 ¢/kWh*	17.36 ¢/kWh*	14.36 ¢/kWh*	17.251 ¢/kWh - Residential 17.587 ¢/kWh - Small business 19.098 ¢/kWh - Large business
Price period	January 2024 - January 2026	January 2024 - January 2026	January 2024 - January 2026	January 1 - July 31, 2024, residential & small business. January 1 - April 30, 2024, large business.
Renewable energy ** From new resources in the New England region (MA Class I RECs)				
Added by Newton	71% - 2024 68% - 2025 65% - 2026	76% - 2024 73% - 2025 70% - 2026	-	-
Required by state law	24% - 2024 27% - 2025 30% - 2026	24% - 2024 27% - 2025 30% - 2026	24% - 2024 27% - 2025 30% - 2026	24% - 2024 27% - 2025 30% - 2026
Total from new resources in the New England region (MA Class I RECs)	95% - 2024 95% - 2025 95% - 2026	100% - 2024 100% - 2025 100% - 2026	24% - 2024 27% - 2025 30% - 2026	24% - 2024 27% - 2025 30% - 2026
From other clean or renewable resources, required by state law	38% - 2024 36% - 2025 39% - 2026	38% - 2024 36% - 2025 39% - 2026	38% - 2024 36% - 2025 39% - 2026	38% - 2024 36% - 2025 39% - 2026
Exit terms	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge. However, large business customers may receive a billing adjustment charge or credit.

* Prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

** The total of the renewable content for the Standard and 100% Green options in Newton Power Choice exceeds 100% because, in addition to purchasing electricity from MA Class I-eligible resources, Newton's electricity supplier must also purchase electricity from other clean or renewable resources that are not MA Class I-eligible in order to meet state requirements.

If you have questions, please do not hesitate to visit NewtonPowerChoice.com or contact customer support at service@NewtonPowerChoice.com or 1-833-272-9592. Our City consultants will be happy to help you.



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Your electricity account is enrolled in Newton Power Choice, the City's electricity program. The program gives you a Newton Power Choice price for the Supply portion of your Eversource electric bill. You are enrolled in the **100% Green option**, which means 100% of the electricity you buy through the program is from new renewable resources in the New England region.

In January, Newton's current electricity supply contract with Direct Energy Services, LLC, ("Direct Energy") will end, and a new, 24-month contract with Direct Energy will go into effect. **The new contract will bring new prices.**

The current electricity supply contract was signed in 2020 and has kept our prices low. However, electricity supply prices have risen since then because of volatility in global energy markets.

▶ **Your new price for the Newton Power Choice 100% Green option: 17.36 ¢/kWh**

The new price is fixed for 24 months, from January 2024 - January 2026.

Your new electricity supply price will be higher than your current price, but 100% of the electricity you purchase through the program will continue to come from new renewable resources in the New England region.

Please note that Eversource's prices change and future prices are not known. As a result, savings compared with Eversource cannot be guaranteed.

Your options:

- ▶ **Take no action and remain in Newton Power Choice.** If you wish to continue participating in the Newton Power Choice 100% Green option, no action is required. Your enrollment will renew automatically at the new price in January 2024. You will first see the new price on your February 2024 Eversource electric bill.
- ▶ **Change to another option in the program.** You may change to the Newton Power Choice Standard option to buy 95% of your electricity from new renewable resources in the New England region for 17.18 ¢/kWh, or choose the Newton Power Choice Basic option and buy just the minimum amount of renewable energy required by law for 14.36 ¢/kWh.
- ▶ **Leave the program with no penalty or fee.** You are free to either return to Eversource's Basic Service pricing or sign your own contract with an electricity supplier.


To make a change, visit NewtonPowerChoice.com or contact customer support with the City's program consultants at 1-833-272-9592. Please have your Eversource electricity account number ready when you call.

(More information on the back. ▶)

Your options in Newton Power Choice

The chart below can help you decide whether to remain enrolled in your current option, change to another option, or opt out and return to Eversource's Basic Service. To make a change, visit NewtonPowerChoice.com or contact customer support with Newton's program consultants at 1-833-272-9592.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 62% from renewable or clean energy resources in 2024, 63% in 2025, and 69% in 2026. The Basic option in Newton Power Choice meets this requirement. The Standard and 100% Green options in Newton Power Choice exceed it.

Newton Power Choice options:		You are enrolled here ▼		If you do not wish to participate:
	Standard** <i>95% from new renewable resources in the New England region</i>	100% Green** <i>100% from new renewable resources in the New England region</i>	Basic <i>Minimum renewable energy required by state law</i>	Eversource's Basic Service <i>Minimum renewable energy required by state law</i>
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Renewable energy ** From new resources in the New England region (MA Class I RECs)				
Added by Newton	71% - 2024 68% - 2025 65% - 2026	76% - 2024 73% - 2025 70% - 2026	-	-
Required by state law	24% - 2024 27% - 2025 30% - 2026	24% - 2024 27% - 2025 30% - 2026	24% - 2024 27% - 2025 30% - 2026	24% - 2024 27% - 2025 30% - 2026
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From other clean or renewable resources, required by state law	38% - 2024 36% - 2025 39% - 2026	38% - 2024 36% - 2025 39% - 2026	38% - 2024 36% - 2025 39% - 2026	38% - 2024 36% - 2025 39% - 2026
Exit terms	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge. However, large business customers may receive a billing adjustment charge or credit.

* Prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

** The total of the renewable content for the Standard and 100% Green options in Newton Power Choice exceeds 100% because, in addition to purchasing electricity from MA Class I-eligible resources, Newton's electricity supplier must also purchase electricity from other clean or renewable resources that are not MA Class I-eligible in order to meet state requirements.

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In January, Newton's current electricity supply contract with Direct Energy Services, LLC, ("Direct Energy") will end, and a new, 24-month contract with Direct Energy will go into effect. **The new contract will bring new prices.**

The current electricity supply contract was signed in 2020 and has kept our prices low. However, electricity supply prices have risen since then because of volatility in global energy markets.

▶ **Your new price for the Newton Power Choice Basic option: 14.36 ¢/kWh**

The new price is fixed for 24 months, from January 2024 - January 2026.

Your new electricity supply price will be higher than your current price, but it is lower than Eversource's upcoming residential Basic Service price of 17.251 ¢/kWh, which will be in effect from January 1 through July 31, 2024. *Please note that because Eversource's prices change and future prices are not known, savings beyond that date cannot be guaranteed.*

Your options:

- ▶ **Take no action and remain in Newton Power Choice.** If you wish to continue participating in the Newton Power Choice Basic option, no action is required. Your enrollment will renew automatically at the new price in January 2024. You will first see the new price on your February 2024 Eversource electric bill.
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* Prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

** The total of the renewable content for the Standard and 100% Green options in Newton Power Choice exceeds 100% because, in addition to purchasing electricity from MA Class I-eligible resources, Newton's electricity supplier must also purchase electricity from other clean or renewable resources that are not MA Class I-eligible in order to meet state requirements.

If you have questions, please do not hesitate to visit NewtonPowerChoice.com or contact customer support at service@NewtonPowerChoice.com or **1-833-272-9592**. Our City consultants will be happy to help you.

Attachment IV.B.7.b.i Annual Product Information

Table IV.B.7.b.i Annual Product Information – All customer classes				
2023		Standard (Default)	100% Green (Opt-In)	Basic (Opt-In)
Rate Components (in \$/kWh)				
Supply and Renewable Energy Content		0.13352	0.14257	0.10546
Consultant Services		0.00100	0.00100	0.00100
TOTAL		0.13452	0.14357	0.10646
Renewable Energy Content (in % of total)				
Required		59.17	59.17	59.17
Voluntary	MA Class I	62.00	82.00	0.00
TOTAL		121.17	141.17	59.17
Supplier Name		Direct Energy Service, LLC	Direct Energy Service, LLC	Direct Energy Service, LLC
Effective Dates		January 2021 – January 2024	January 2021 – January 2024	January 2021 – January 2024

Table IV.B.7.b.i Annual Product Information – All customer classes						
2023	Standard (Default)		100% Green (Opt-In)		Basic (Opt-In)	
Participants	#	kWh	#	kWh	#	kWh
Residential	19,054	153,840,816	2,245	20,494,578	2,149	19,225,564
Low-Income	681	4,257,297	11	74,129	55	311,235
Small Commercial & Industrial	1,559	11,433,825	44	398,468	132	1,720,827
Large Commercial & Industrial	500	28,345,260	8	296,819	44	5,252,899
TOTAL	21,794	197,877,198	2,308	21,263,994	2,380	26,510,525

Attachment IV.B.7.b.ii Annual Product Rate Component Information

Table IV.B.7.b.ii – Annual Product Rate Component Information	
Rate Component	Revenue (in \$)
Supply and Renewable Content	32,247,971
Consultant Services	245,652

Descriptions:

Supply and Renewable Content

The Supply and Renewable Content rate component covers the cost of the products and services necessary to provide firm power supply to program participants, including:

- electrical energy;
- capacity;
- reserves;
- ancillary services;
- transmission services;
- the cost of distribution system losses; and
- congestion management.

This rate component also covers the cost of Renewable Energy Certificates (RECs), including:

- RECs needed to meet the requirements of state law; and
- additional RECs above state requirements as specified by the City.

Consultant Services

The Consultant Services rate component covers the costs of administering the program, including:

- representing the City before the Department of Public Utilities, including securing regulatory approvals and maintaining regulatory compliance;
- conducting procurements for electricity supply as needed;
- providing customer support by telephone and email;
- providing public education, including through in-person events, printed communications (signs, banners, brochures), electronic communications (video, slides), and social media;
- developing and maintaining a comprehensive, branded program website, including ongoing updates to ensure regulatory compliance;

- receiving customer requests to enroll, change program options, or opt-out; forwarding those requests to the electricity supplier; and monitoring implementation;
- overseeing periodic automatic-enrollment mailings to new customers;
- monitoring electricity supplier performance;
- monitoring electricity market and regulatory developments; and
- preparing reports to the Department of Public Utilities and the City.

Attachment IV.B.7.b.iii Annual Voluntary Renewable Energy Content Information

Table IV.B.7.b.iii – Voluntary Annual Renewable Energy Information	
Category of Renewable Energy	MWh/Certificates
MA Class I	140,120

Mechanism by which the purchases/retirements were tracked:

MA Class I

NEPOOL Generation Information System.