

## 2023 Annual Report for Foxborough Power Forward

For calendar year 2023, the Town of Foxborough submitted the following Annual Report to the Massachusetts Department of Public Utilities (DPU) for Foxborough Power Forward.

The content of the Annual Report is stipulated by the DPU and is comprised of the following attachments:

- **Attachment III.C: Public Access** - Illustrates how the Town of Foxborough provided access to program information during the year.
- **Attachment IV.A: Organizational Structure** - Shows how program administration responsibilities are divided between the Town, the Town's aggregation consultant, and the program's electricity supplier.
- **Attachment IV.B.1.c: Equitable Treatment of Customer Classes** - Describes any variances in treatment between customer classes.
- **Attachment IV.B.2: Procurement of Supply** - Presents the timeline of any electricity supply procurement undertaken during the year.
- **Attachment IV.B.6.a: Representative Opt-Out Notification** - Provides a representative Opt-Out Notification (automatic enrollment notification) from the calendar year. The Opt-Out Notification is sent by mail to new electricity account holders in Foxborough to notify them of their eligibility for automatic enrollment in the program.
- **Attachment IV.B.6.b: Representative Notice of Product Change** - Provides a representative notice of a product change, if such a notice was issued during the year.
- **Attachment IV.B.7.b.i: Annual Product Information** - For each program option, provides details around price components, renewable energy content, and average number of accounts enrolled. Also provides the electricity supplier name and electricity supply contract price term.
- **Attachment IV.B.7.b.ii: Annual Product Rate Component Information** - Includes the total revenue for each rate component for the year.

Town of Foxborough  
2023 Municipal Aggregation Annual Report  
November 1, 2024

Attachment III.C Public Access

<b>Table III.C - Public Access to Plan/Ongoing Program Information</b>	
<b>Location</b>	<b>Description</b>
<b>Municipal website</b>	Access to the Plan and detailed program information was provided through a link to the program website.  Program announcements were posted on the home page.
<b>Program website</b>	The program website ( <a href="https://MassPowerChoice.com/Foxborough">MassPowerChoice.com/Foxborough</a> ) provided access to the Plan and other program documents, detailed product information, and contact information for both the program supplier and the consultant, MassPowerChoice, which was responsible for customer support. The site also featured easily accessible options for prospective customers to enroll and for current participants to change their program options or opt out of the program if desired.
<b>Communication vehicles/ Outreach activities</b>	
<b>Mailings</b>	Throughout the year, new utility Basic Service customers were sent Opt-Out Notices informing them of the program, their upcoming automatic enrollment, and the methods for opting out or selecting an optional product.

## Attachment IV.A Organizational Structure

<b>Table IV.A – Organizational Structure</b>			
<b>Core Functions</b>	<b>Performing Entity</b>		
	<b>Municipality</b>	<b>Consultant</b>	<b>Supplier</b>
<b>Liaisons/Representatives/Agents</b>			
<b>Municipal Representative/Agent before Department</b>		X	
<b>Liaison with DOER</b>		X	
<b>Liaison with Electric Distribution Companies</b>		X	
<b>Plan Elements</b>			
<b>Procurement of Supply</b>		X	
<b>Product Determination</b>	X		
<b>Other Funding/Costs</b>	X		
<b>Customer Enrollment</b>			X
<b>Customer Notifications/Outreach/ Education</b>	X	X	
<b>Ongoing Program Information</b>	X	X	
<b>Program Termination</b>	X		
<b>Annual Reports</b>		X	
<b>Customer Service</b>		X	

**Municipal contact for Department correspondence:**

Paige Duncan, Town Manager  
Foxborough Town Hall  
40 South Street  
Foxborough, MA 02035  
[pduncan@foxboroughma.gov](mailto:pduncan@foxboroughma.gov)  
508-543-1258

**Customer Service:**

**Municipality:**

Paige Duncan, Town Manager  
Foxborough Town Hall  
40 South Street  
Foxborough, MA 02035  
[pduncan@foxboroughma.gov](mailto:pduncan@foxboroughma.gov)  
508-543-1258

**Consultant:**

MassPowerChoice  
844-241-8596  
[foxborough@masspowerchoice.com](mailto:foxborough@masspowerchoice.com)

**Supplier:**

Direct Energy  
866-968-8065

## Attachment IV.B.1.c Equitable Treatment of Customer Classes

Table IV.B.1.c Equitable Treatment of Customer Classes					
Plan Element					
Procurement of Supply (§ IV.B.2)	Product Rate Setting/Renewable Energy Content (§ IV.B.3)	Other Funding Sources/Costs (§ IV.B.4)	Customer Enrollment (§ IV.B.5)	Customer Notification (§ IV.B.6)	Ongoing Program Information (§ IV.B.7)
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Table IV.B.1.c identifies the Plan elements for which there may be variances in the treatment between customer classes or subclasses. Those variances in treatment are described below.

Medium/Large commercial and industrial customers enrolling in the Program after Program launch may be offered a market-based price rather than the contract price. Such differential treatment is equitable because these customers have more choices in the marketplace and impose greater costs on the Program than other customers when they join after Program launch.

Customers that previously opted out and later wish to re-enroll in the Program may be offered a market-based price. This differential treatment is equitable because these customers previously made a choice not to participate in the Program and as a result their load was no longer planned for by the electricity supplier.

## Attachment IV.B.2 Procurement of Supply

<b>Table IV.B.2 - Procurement of Supply</b>	
<b>Procurement Steps</b>	<b>Timeline</b>
<b>Issue RFQs/RFPs</b>	N/A
<b>Evaluate/Select Bids</b>	N/A
<b>Negotiate/Execute Contracts</b>	N/A

## Attachment IV.B.6.a Representative Opt-Out Notification



### TOWN OF FOXBOROUGH FOXBOROUGH POWER FORWARD MUNICIPAL ELECTRICITY PROGRAM NOTIFICATION LETTER

December 27, 2023

Dear Foxborough Electricity Service Customer,

This letter contains important information about your electric bill.

The Town of Foxborough has an electricity aggregation program called **Foxborough Power Forward**. This program will change your electricity supplier and the price that is used to calculate the Supply Services portion of your National Grid electric bill.

**If you received this letter, you will be automatically enrolled in Foxborough Power Forward, unless you choose not to participate, in accordance with state law.**

**Your opt-out request must be postmarked by January 29, 2024, to avoid automatic enrollment in the program.**

**If you do not opt out, you will be enrolled in Power Forward Standard at a price of 16.74 ¢/kWh.**

- If you participate: National Grid will remain your electric utility. You will continue to receive your electric bill from them and call them if the power goes out. However, Direct Energy will be listed on your bill as your electricity supplier, and National Grid will use the Foxborough Power Forward price to calculate the Supply Services portion of your bill. National Grid's Delivery charges will be unaffected.
- If you do not participate: National Grid will continue to calculate the Supply Services portion of your bill using their Basic Service price.

#### Program Benefits

**Potential savings** - Foxborough Power Forward offers a long-term price with the potential for savings compared to National Grid's Basic Service prices. However, because National Grid's Basic Service prices change seasonally, and their future prices are not known, savings compared with National Grid cannot be guaranteed.

**Choice** - The program offers you two options as alternatives to National Grid's Basic Service: 1) Power Forward Standard is the default program offering and meets minimum state renewable energy requirements. 2) Power Forward Green is a program option that provides 100% of your electricity from renewable sources. You will be automatically enrolled in Power Forward Standard, but you may choose Power Forward Green. *(Details for both on back.)*

**Price stability** - Your electricity supply price will not change before your November 2024 meter read. Long-term price stability makes the program different from National Grid's Basic Service and from many commercial electricity supply offers in the marketplace.

**If you are on a budget plan or are eligible for a low-income discount or fuel assistance, you will continue to receive those benefits as a participant.**

### Foxborough Power Forward

#### Your New Electricity Supply Price

**16.74 ¢/kWh**

This price will be fixed until your November 2024 meter read. Compare to National Grid's prices on the back. ▶

#### Customer Support

**1-844-241-8596**

**MassPowerChoice.com/Foxborough**  
**Foxborough@MassPowerChoice.com**

#### Don't Want to Participate?

Participation is not required. There is no penalty or fee to opt out of the program, and you may opt out at any time.

If you choose not to participate, you will remain on National Grid's Basic Service pricing.

To opt out before being enrolled, do one of the following before **January 29, 2024**:

- ▶ Sign & return the enclosed postcard (must be postmarked no later than **January 29, 2024**), call customer support at **1-844-241-8596**, or opt out online at [MassPowerChoice.com/Foxborough](https://MassPowerChoice.com/Foxborough).

To opt out in the future, do one of the following at any time:

- ▶ Call customer support at **1-844-241-8596** or opt out online at [MassPowerChoice.com/Foxborough](https://MassPowerChoice.com/Foxborough).

### Program Options & Pricing

You will be automatically enrolled in Power Forward Standard. You may change your program option to Power Forward Green or leave the program at any time with no fee or penalty. To change your program option, visit [MassPowerChoice.com/Foxborough](https://MassPowerChoice.com/Foxborough) or call customer support at 1-844-241-8596. Please have your National Grid account number available.

The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 62% from renewable energy resources in 2024. Foxborough Power Forward Standard meets the minimum requirement. Foxborough Power Forward Green exceeds this requirement.

Foxborough Power Forward options:	You will be enrolled here ▼		If you do not wish to participate:
	Power Forward Standard (automatic enrollment)	Power Forward Green (100% renewable energy option)**	National Grid's Basic Service (if you opt out)
Price	16.74 ¢/kWh*	19.74 ¢/kWh*	18.213 ¢/kWh - residential 17.262 ¢/kWh - commercial 20.840 ¢/kWh - industrial
Price period	Enrollment - November 2024	Enrollment - November 2024	November 1, 2023 - July 31, 2024, residential and commercial. November 1, 2023 - January 31, 2024, industrial.
<b>Renewable energy content</b> From new renewable resources in the New England region (MA Class I RECs), added by Foxborough	-	76%	-
From new renewable resources in the New England region (MA Class I RECs), required by state law	24%	24%	24%
Additional renewable or clean energy, required by state law	38%	38%	38%
Exit terms	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed-price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

\* Foxborough Power Forward prices include a \$0.001/kWh administrative fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

\*\* Foxborough Power Forward Green is a 100% MA Class I REC offering, which means it includes the minimum amount of MA Class I RECs required by law each year plus the additional amount needed to reach 100%. Foxborough's electricity supplier must also purchase other renewable energy to meet state requirements. As a result, the total renewable amount for Foxborough Power Forward Green exceeds 100%.

### Frequently Asked Questions

**Are savings guaranteed?** No. National Grid's fixed Basic Service prices change seasonally. Savings in one price period do not guarantee savings in subsequent price periods. National Grid's prices will next change on August 1, 2024, for residential and commercial accounts and February 1, 2024, for industrial accounts.

**I have signed my own contract with an electricity supplier. What are my options?** If you have signed a contract and also received this letter, you may have signed your contract after this mailing list was created. To stay in your contract and to avoid potential early termination fees, you need to opt out of this program by the deadline. Otherwise, you will be automatically enrolled in this program.

**I have a tax-exempt account. How can I retain my account's tax-exempt status?** Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to Direct Energy. Visit [MassPowerChoice.com/Foxborough](https://MassPowerChoice.com/Foxborough) for more information.

If you have any additional questions, please visit [MassPowerChoice.com/Foxborough](https://MassPowerChoice.com/Foxborough) or contact customer support at [Foxborough@MassPowerChoice.com](mailto:Foxborough@MassPowerChoice.com) or 1-844-241-8596. Our Town consultants will be happy to help you.



## Attachment IV.B.6.b Representative Notification of Product Change

There was no price or product change in the year 2023.

Attachment IV.B.7.b.i Annual Product Information

<b>Table IV.B.7.b.i Annual Product Information – All customer classes</b>			
<b>2023</b>		<b>Standard (Default)</b>	<b>Green (Opt-In)</b>
<b>Rate Components (in \$/kWh)</b>			
<b>Supply and Renewable Energy Content</b>			0.16640
<b>Consultant Services</b>			0.00100
<b>TOTAL</b>			0.16740
<b>Renewable Energy Content (in % of total)</b>			
<b>Required</b>			59.17
<b>Voluntary</b>	<b>MA Class I</b>		78.00
<b>TOTAL</b>			137.17
<b>Supplier Name</b>			Direct Energy Service, LLC
<b>Effective Dates</b>			October 2022 – November 2024

<b>Table IV.B.7.b.i Annual Product Information – All customer classes</b>				
<b>2023</b>	<b>Standard (Default)</b>		<b>Green (Opt-In)</b>	
<b>Participants</b>	<b>#</b>	<b>kWh</b>	<b>#</b>	<b>kWh</b>
<b>Residential</b>	4,805	36,204,819	27	220,914
<b>Low-Income</b>	282	1,966,232	2	10,155
<b>Small Commercial &amp; Industrial</b>	569	8,052,181	0	0
<b>Large Commercial &amp; Industrial</b>	24	5,297,428	0	0
<b>TOTAL</b>	5,680	51,520,660	29	231,069

## Attachment IV.B.7.b.ii Annual Product Rate Component Information

Table IV.B.7.b.ii – Annual Product Rate Component Information	
Rate Component	Revenue (in \$)
Supply and Renewable Content	8,618,420
Consultant Services	51,752

### Descriptions:

#### Supply and Renewable Content

The Supply and Renewable Content rate component covers the cost of the products and services necessary to provide firm power supply to program participants, including:

- electrical energy;
- capacity;
- reserves;
- ancillary services;
- transmission services;
- the cost of distribution system losses; and
- congestion management.

This rate component also covers the cost of Renewable Energy Certificates (RECs), including:

- RECs needed to meet the requirements of state law; and
- additional RECs above state requirements as specified by the town.

#### Consultant Services

The Consultant Services rate component covers the costs of administering the program, including:

- representing the Town before the Department of Public Utilities, including securing regulatory approvals and maintaining regulatory compliance;
- conducting procurements for electricity supply as needed;
- providing customer support by telephone and email;
- providing public education, including through in-person events, printed communications (signs, banners, brochures), electronic communications (video, slides), and social media;
- developing and maintaining a comprehensive, branded program website, including ongoing updates to ensure regulatory compliance;

- receiving customer requests to enroll, change program options, or opt-out; forwarding those requests to the electricity supplier; and monitoring implementation;
- overseeing periodic automatic-enrollment mailings to new customers;
- monitoring electricity supplier performance;
- monitoring electricity market and regulatory developments; and
- preparing reports to the Department of Public Utilities and the town.

### Attachment IV.B.7.b.iii Annual Voluntary Renewable Energy Content Information

<b>Table IV.B.7.b.iii – Voluntary Annual Renewable Energy Information</b>	
<b>Category of Renewable Energy</b>	<b>MWh/Certificates</b>
<b>MA Class I</b>	180

Mechanism by which the purchases/retirements were tracked:

**MA Class I**

NEPOOL Generation Information System.