



## Pepperell Community Electricity

### ⚠ IMPORTANT NOTICE

☎ 844-202-6299

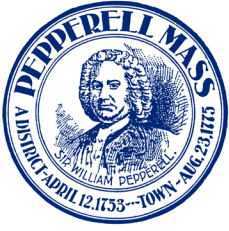
☎ TTY 771 or 800-439-2370 / Español 866-930-9252

🌐 [PepperellCommunityElectricity.com](http://PepperellCommunityElectricity.com)

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Pepperell about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

|   |  |
|---|--|
| <b>SPANISH/ESPAÑOL</b><br>Incluye importante notificación de<br>Pepperell<br>sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente. | <b>POLISH/POLSKI</b><br>Załączono ważne powiadomienie od<br>Pepperell<br>dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową. |
| <b>PORTUGUESE/PORTUGUÊS</b><br>Aviso importante incluído do<br>Pepperell<br>sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.                      | <b>NEPALI/नेपाली</b><br>तपाईंको विद्युतीय सेवा बारे<br>Pepperell<br>बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।   |
| <b>CHINESE (SIMPLIFIED)/中文</b><br>随附来自<br>Pepperell<br>的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。  | <b>MARATHI/मराठी</b><br>कडून महत्त्वाची सूचना संलग्न केली आहे<br>Pepperell<br>आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.  |
| <b>CHINESE (TRADITIONAL)/中文</b><br>随附以下重要通知<br>Pepperell<br>事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。  | <b>YORUBA/YORÙBÁ</b><br>Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti ọ̀dọ̀<br>Pepperell<br>nípa ìṣẹ́ iná mọ̀nà mọ̀nà rẹ̀. Túmọ̀ àkíyèsí náà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ̀nbà náà tàbí ẹ̀ ẹ̀yẹ̀ lórí ayélujára, lókè, wò fún irànlọ̀wọ̀.   |
| <b>HAITIAN/KREYÒL</b><br>Wap jwenn yon avi enpòtan ki soti nan<br>Pepperell<br>osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.                                 | <b>IGBO/NDI IGBO</b><br>Ọkwa dị mkpa e zitere na<br>Pepperell<br>gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nomba à ma ọ bụ gaa na webusaitị, dị n'elu, maka enyemaka.   |

|  |   |
|--|---|
| <p><b>VIETNAMESE/TIẾNG VIỆT</b><br/>         Có đính kèm thông báo quan trọng từ<br/> <b>Pepperell</b><br/>         về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay.<br/>         Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên,<br/>         để được giúp đỡ.</p>                        | <p><b>AMHARIC/አማርኛ</b><br/>         የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ<br/> <b>Pepperell</b><br/>         የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል።<br/>         ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። አዛ ለማግኘት፣ ከላይ<br/>         በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።</p>  |
| <p><b>RUSSIAN/РУССКИЙ</b><br/>         Прилагается важное сообщение от<br/> <b>Pepperell</b><br/>         касательно вашего снабжения электроэнергией. Переведите<br/>         это сообщение безотлагательно. Если вам нужна помощь,<br/>         позвоните по указанному номеру или зайдите на вебсайт.</p>               | <p><b>SOMALI/SOOMAALI</b><br/>         Ogeysiin muhiim ah oo ku lifaaqan oo ka timid<br/> <b>Pepperell</b><br/>         oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas.<br/>         U soo wac lambarka ama u booqo websaydka, koreeyo, wixii<br/>         caawin ah.</p> |
| <p><b>ARABIC/عربي</b><br/>         ملاحظة هامة متضمنة من<br/> <b>Pepperell</b><br/>         حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل<br/>         بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>  | <p><b>JAPANESE/日本語</b><br/> <b>Pepperell</b><br/>         からの電力供給に関する重要なお知らせが添付されています。このお<br/>         知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話<br/>         番号までお電話いただくか、ウェブサイトをご覧ください。</p>   |
| <p><b>KHMER/ខ្មែរ</b><br/>         សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី<br/> <b>Pepperell</b><br/>         អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។<br/>         ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>   | <p><b>GUJARATI/ગુજરાતી</b><br/>         ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે<br/> <b>Pepperell</b><br/>         તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે<br/>         ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>   |
| <p><b>FRENCH/FRANÇAIS</b><br/>         Avis important ci-joint de<br/> <b>Pepperell</b><br/>         à propos de votre service d'électricité. Traduisez immédiatement<br/>         l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour<br/>         obtenir de l'aide.</p>                                     | <p><b>SWAHILI/KISWAHILI</b><br/>         Notisi muhimu ambayo imeambathiswa kutoka kwa<br/> <b>Pepperell</b><br/>         kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo.<br/>         Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>                |
| <p><b>ITALIAN/ITALIANO</b><br/>         Comunicazione importante in allegato da<br/> <b>Pepperell</b><br/>         riguardante il suo servizio di elettricità. Tradurre il comunicato<br/>         immediatamente. Se ha bisogno di assistenza chiami il numero o<br/>         visiti il sito internet sopra indicato.</p> | <p><b>HINDI/हिंदी</b><br/>         यह महत्वपूर्ण सूचना<br/> <b>Pepperell</b><br/>         की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें।<br/>         मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>  |
| <p><b>KOREAN/한국어</b><br/>         귀하의 전기 서비스와 관련하여<br/> <b>Pepperell</b><br/>         에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시<br/>         번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나<br/>         웹사이트를 방문해 주십시오.</p>   | <p><b>THAI/ไทย</b><br/>         ประกาศสำคัญที่แนบมาจาก<br/> <b>Pepperell</b><br/>         เกี่ยวกับบริการไฟฟ้าของคุณ แปลประกาศทันที<br/>         โปรดไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>  |
| <p><b>GREEK/ΕΛΛΗΝΙΚΑ</b><br/>         Εσκλείεται σημαντική ειδοποίηση από<br/> <b>Pepperell</b><br/>         που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε<br/>         την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την<br/>         παραπάνω ιστοσελίδα για βοήθεια.</p>                         | <p><b>LAO/ລາວ</b><br/>         ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ<br/> <b>Pepperell</b><br/>         ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ.<br/>         ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>   |



# Town electricity program notification of automatic enrollment

August 8, 2024



You are receiving this notice because your electricity account is eligible for **AUTOMATIC ENROLLMENT** in Pepperell Community Electricity. Your electricity account number is shown on the enclosed reply card.

**Pepperell Community Electricity** is a new group electricity buying program from the Town of Pepperell. The program provides stable prices, protection from seasonal price swings, and consumer protections.

### Participating in Pepperell Community Electricity means:

- The Electricity Supply price on your National Grid electric bill will change to **13.688 ¢/kWh**, which is **lower** than National Grid's current residential Basic Service price and fixed until November 2026.  
*National Grid's prices change and future prices are unknown, so future savings compared with National Grid cannot be guaranteed.*
- First Point Power will be your electricity supplier, which is the company that puts electricity onto the grid on your behalf.
- You will remain a National Grid customer, and National Grid will continue to deliver your electricity and send your electric bill.

Your new Electricity Supply price:

**13.688 ¢/kWh**

Customer Support:

**1-844-202-6299**

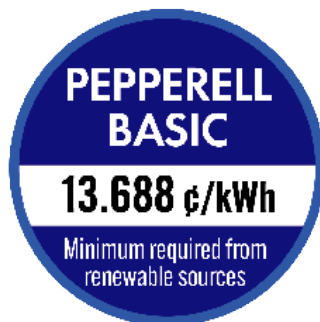
More information and self service:

**PepperellCommunityElectricity.com**

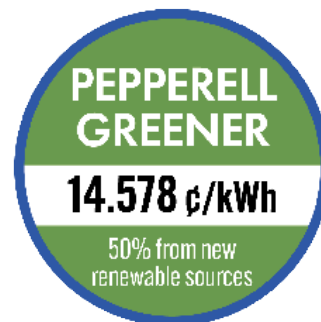


## It's your decision. Make the choice that's right for you.

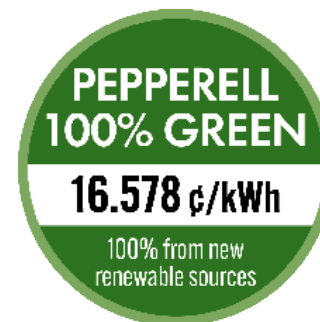
- ▶ **TAKE NO ACTION:** You will be automatically enrolled in the Pepperell Basic option with your October 2024 meter read.
- ▶ **CHOOSE A DIFFERENT OPTION IN PEPPERELL COMMUNITY ELECTRICITY:** Pepperell Greener provides 50% of your electricity from new renewable sources in the New England region. Pepperell 100% Green provides 100% of your electricity from new renewable sources in the New England region.



**AUTO-ENROLL**



**OPTION**








**OPTION**

Pepperell Community Electricity prices are fixed until November 2026. For National Grid prices, please see the back.

- ▶ **OPT OUT:** Participation is not required. There is no penalty to opt out of Pepperell Community Electricity, and you may do so at any time. To avoid automatic enrollment, submit your opt-out request by **September 10, 2024**. Or you may try the program and opt out at any time in the future.

To choose a different option or opt out, visit [PepperellCommunityElectricity.com](https://PepperellCommunityElectricity.com) or contact customer support with the Town's program consultants at 1-844-202-6299. You may also opt out by mailing the enclosed reply card.

# Compare Pepperell Community Electricity to National Grid's Basic Service:

|   | Auto-enrollment ▼   |   |   | If you opt out ▼   |
|---|---|---|---|--|
|                          |  |  |  |                               |
| <b>Price</b>  | 13.688 ¢/kWh  | 14.578 ¢/kWh  | 16.578 ¢/kWh  | 16.055 ¢/kWh - residential<br>14.823 ¢/kWh - commercial<br>11.282 ¢/kWh - industrial                             |
| <b>Price period</b>   | October 2024 - November 2026  | October 2024 - November 2026  | October 2024 - November 2026  | August 1, 2024 - January 31, 2025, residential and commercial.<br>August 1, 2024 - October 31, 2024, industrial. |
| <b>From new renewable energy sources in the New England region, like wind and solar (MA Class I RECs)</b> |   |   |   |  |
| Required by state law   | 24%   | 24%   | 24%   | 24%  |
| Added by Pepperell  | –   | 26%   | 76%   | –  |
| <b>Total</b>  | <b>24%</b>  | <b>50%</b>  | <b>100%</b>   | <b>24%</b>   |
| <b>From other clean or renewable sources (other RECs)*</b>  |   |   |   |  |
| Required by state law   | 38%   | 38%   | 38%   | 38%  |

\* State law requires Pepperell's electricity supplier to purchase Renewable Energy Certificates (RECs) from other sources, including sources that are not new, are renewable but not clean, such as waste to energy, or are clean but not renewable, such as nuclear. This purchase must be made even if the total amount of RECs purchased from either clean or renewable sources exceeds 100% of the electricity used by Pepperell Community Electricity participants.

## Additional information:

### Your electricity supplier will be First Point Power.

On your bill, you will see "First Point Power - Pepperell Community Elec." But your primary relationship for electricity remains with National Grid, and you will continue to call them if your power goes out. In addition, National Grid will continue to send your electric bill, and this is the only electric bill you will receive as a participant in Pepperell Community Electricity.

**If you are eligible for a low-income discount or fuel assistance**, those benefits will continue in Pepperell Community Electricity.

**If you have solar panels on your property or you participate in a community solar program**, you will continue to receive solar credits and/or solar incentive payments, and participating in Pepperell Community Electricity will not change how they are calculated.

**If you have a tax-exempt account**, you are responsible for requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to First Point Power. Visit [PepperellCommunityElectricity.com](http://PepperellCommunityElectricity.com) to learn more.

**If you have received this notice and also you have signed a contract with an electricity supplier**, you may have signed your contract after this mailing list was created. To continue receiving electricity from the supplier you chose and prevent any early termination fees from that supplier, **you must opt out of Pepperell Community Electricity.**

**The automatic enrollment model is in accordance with state law.** Nearly 200 cities and towns in Massachusetts have similar programs, and all operate the same way. However, you are not required to participate. You may opt out at any time with no fee or penalty.

**At the end of the contract with First Point Power**, the Town intends to sign a new long-term contract. The electricity supplier and renewable energy content may change, and the price may be higher or lower than the current price. You will continue in the same program option at the new price unless you inform Pepperell otherwise. The Town will provide advance notice of any such changes, and you will be free to opt out or change your option before the changes take effect.

[PepperellCommunityElectricity.com](http://PepperellCommunityElectricity.com)

## OPT-OUT REPLY CARD

Sign below if you do NOT wish to participate in Pepperell Community Electricity.

X \_\_\_\_\_  
Signature Date

### Opt-Out Instructions



If no action is taken, you will be automatically enrolled in Pepperell Community Electricity.

If you DO NOT wish to participate, you MUST opt out.

To opt out by mail:

1. Sign and date this card.
2. Place the card in the enclosed envelope and mail it.

This card must be signed by the Customer of Record whose name appears in the address on this card. You may also opt out online at **Pepperell CommunityElectricity.com** or by phone at **1-844-202-6299**.

Your opt-out request must be made by, or the envelope must be postmarked by, **September 10, 2024**, to opt out of the program before being automatically enrolled. If you choose to participate, you may opt out at any time in the future with no fee or penalty.



**TOWN OF PEPPERELL**  
C/O FIRST POINT POWER  
2000 Chapel View Blvd, #450  
Cranston, RI 02920

Presorted  
Standard  
U.S. Postage  
**PAID**  
XXXX  
XXXXX

**Time-sensitive notice sent on behalf of the Town of Pepperell  
regarding your electricity supply price.**