

Grafton Energy Choice

IMPORTANT NOTICE

844-241-8597

TTY 771 or 800-439-2370 / Español 866-930-9252

GraftonEnergyChoice.com

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Grafton about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

<p>SPANISH/ESPAÑOL Incluye importante notificación de Grafton sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI Załączono ważne powiadomienie od Grafton dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.</p>
<p>PORTUGUESE/PORTUGUÊS Aviso importante incluído do Grafton sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे Grafton बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।</p>
<p>CHINESE (SIMPLIFIED)/中文 随附来自 Grafton 的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。</p>	<p>MARATHI/मराठी कडून महत्त्वाची सूचना संलग्न केली आहे Grafton आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/中文 随附以下重要通知 Grafton 事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。</p>	<p>YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti òdò Grafton nípa ìṣẹ̀ iná m̀onàmóná rẹ̀. Tùmò àkíyèsí nàà lésèkèsè. Pe ǹonbà nàà tàbí bẹ̀ ààyè lórí ayélujára, lókè, wò fún irànlòwọ̀.</p>
<p>HAITIAN/KREYÒL Wap jwenn yon avi enpòtan ki soti nan Grafton osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.</p>	<p>IGBO/NDI IGBO Ọkwa dị mkpa e zitere na Grafton gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nọmba à ma ọ bụ gaa na webusaitị, dij n'elu, maka enyemaka.</p>

<p>VIETNAMESE/TIẾNG VIỆT Có đính kèm thông báo quan trọng từ Grafton về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ Grafton የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እገልግላለን፤ ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።</p>
<p>RUSSIAN/РУССКИЙ Прилагается важное сообщение от Grafton касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.</p>	<p>SOMALI/SOOMAALI Ogeysiin muhiim ah oo ku lifaaqan oo ka timid Grafton oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.</p>
<p>ARABIC/عربي ملاحظة هامة متضمنة من Grafton حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>	<p>JAPANESE/日本語 Grafton からの電力供給に関する重要なお知らせが添付されています。このお 知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話 番号までお電話いただくか、ウェブサイトをご覧ください。</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី Grafton អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>	<p>GUJARATI/ગુજરાતી ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે Grafton તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important ci-joint de Grafton à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambathiswa kutoka kwa Grafton kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato da Grafton riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.</p>	<p>HINDI/हिंदी यह महत्वपूर्ण सूचना Grafton की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여 Grafton 에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก Grafton เกี่ยวกับบริการไฟฟ้าของคุณ แปะประกาศทันที โทษไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσκληρείται σημαντική ειδοποίηση από Grafton που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ Grafton ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>



An important message from the Town of Grafton about a change in your electricity price

September 4, 2024

Your electricity account is currently enrolled in **Grafton Energy Choice**, our Town's group electricity buying program. Through the program, you receive a Grafton price for the electricity supply part of your National Grid bill.

Within the program, you are enrolled in the **Energy Choice Green option**, which means you receive 100% of your electricity from renewable sources.

In October, the contract that has kept our electricity supply prices low will expire, and a new, 25-month contract will go into effect, bringing more than two years of price stability and new prices.

Electricity market prices are higher now than when Grafton locked in the current prices. As a result, **Grafton Energy Choice prices will increase when the new contract takes effect.**

- Your electricity supply price will change to **16.195 ¢/kWh**.
- You will continue to receive 100% of your electricity from renewable sources.

Your new electricity supply price:

16.195 ¢/kWh

Look for it on your November bill.

Customer Support:

1-844-241-8597

More information and self service:

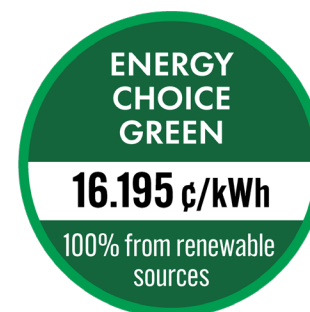
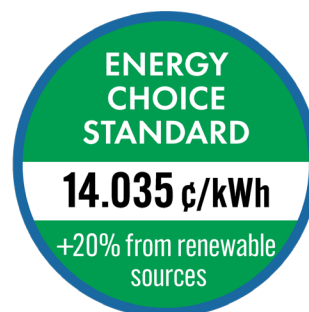
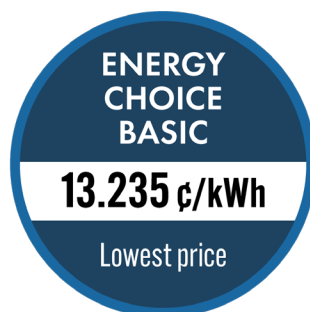
GraftonEnergyChoice.com



It's your decision. Make the choice that's right for you.

- ▶ **TAKE NO ACTION:** Your enrollment in the Energy Choice Green option will renew automatically at 16.195 ¢/kWh in October, and you will see the new price on your November National Grid electric bill.
- ▶ **CHOOSE A DIFFERENT OPTION IN GRAFTON ENERGY CHOICE:** Energy Choice Standard provides an additional 20% of your electricity from renewable sources, above the minimum required by state law. Energy Choice Basic provides the lowest price in the program but no additional electricity from renewable sources.

Your account is enrolled here ▼





The new Grafton Energy Choice prices are fixed until November 2026. See the other side for National Grid prices.

- ▶ **OPT OUT:** Participation is not required. There is no penalty to opt out of Grafton Energy Choice, and you may do so at any time. If you opt out, you will receive National Grid's Basic Service price.

To choose a different option or opt out, visit GraftonEnergyChoice.com or contact customer support with the Town's program consultants at 1-844-241-8597.

Grafton Energy Choice Green comparison ▼

If you opt out ▼

 ENERGY CHOICE GREEN	Current	New	 NATIONAL GRID'S BASIC SERVICE
Price	11.708 ¢/kWh	16.195 ¢/kWh	16.055 ¢/kWh - residential 14.823 ¢/kWh - commercial 12.262 ¢/kWh - ind. SEMA 11.282 ¢/kWh - ind. WCMA
Price period	October 2021 - October 2024	October 2024 - November 2026	August 1, 2024 - January 31, 2025, residential and commercial. August 1, 2024 - October 31, 2024, industrial.
Renewable energy content (% of total)			
From new renewable sources in the New England region (MA Class I RECs)			
Required by state law	24%	24%	24%
Added by Grafton	20%	76%	-
From wind projects outside New England (National Wind RECs)			
Added by Grafton	56%	-	-
Total	100%	100%	24%
From other clean or renewable sources (other RECs) *			
Required by state law	38%	38%	38%

* State law requires all electricity suppliers to purchase Renewable Energy Certificates (RECs) from other sources, including sources that are not new, are renewable but not clean, such as waste to energy, or are clean but not renewable, such as nuclear. This purchase must be made even if the total amount of RECs purchased from either clean or renewable sources exceeds 100% of the electricity used by Grafton Energy Choice participants.

Additional information:

- **Your electricity supplier will remain First Point Power.** On your bill, you will see "First Point Power - Grafton Energy Choice." Your primary relationship for electricity remains with National Grid, and you will continue to call them if your power goes out. In addition, National Grid will continue to send your electric bill, and this is the only electric bill you will receive as a participant in Grafton Energy Choice.
- **At the end of the new contract with First Point Power,** the Town intends to sign another long-term contract. The electricity supplier and renewable energy content may change, and the price may be higher or lower than the current price. You will continue in the same program option at the new price unless you inform Grafton otherwise. The Town will provide advance notice of any such changes, and you will be free to opt out or change your option before the changes take effect.



TOWN OF GRAFTON

30 Providence Road

Grafton, MA 01519