



# TOWN OF GRAFTON

## GRAFTON ENERGY CHOICE

### MUNICIPAL ELECTRICITY AGGREGATION PROGRAM NOTIFICATION LETTER

May 29, 2024

Dear Grafton Electricity Service Customer,

This letter contains important information about your electric bill. The Town of Grafton has an electricity aggregation program called **Grafton Energy Choice**. This program will change your electricity supplier and the price that is used to calculate the Supply Services portion of your National Grid electric bill. Through your participation in Grafton Energy Choice, you will support energy initiatives in Grafton.

**If you received this letter, you will be AUTOMATICALLY enrolled in Grafton Energy Choice, unless you choose not to participate, in accordance with state law.**

**Your opt-out request must be postmarked by July 1, 2024,  
to avoid automatic enrollment in the program.**

**If you do not opt out, you will be enrolled in Energy Choice Standard at a price of:  
10.80 ¢/kWh.**

- **If you participate:** National Grid will remain your electric utility. You will continue to receive your electric bill from them and call them if the power goes out. But you will see First Point Power listed as your electricity supplier, and the program price will be used to calculate the Supply Services charge. Delivery charges will be unaffected.
- **If you do not participate:** The Supply Services charge on your National Grid electric bill will continue to be calculated using National Grid's Basic Service price, as it is now.

### The Benefits to You

**Potential savings** - The program offers the potential for savings compared to National Grid's Basic Service prices. However, the program price is fixed until October 2024, while National Grid's electricity supply prices change seasonally, and future prices are unknown. As a result, the program price may not always be below the National Grid price, and savings are not guaranteed.

**Choice** - The program gives you two alternatives to National Grid's Basic Service: 1) Energy Choice Standard, which meets minimum state renewable energy requirements, and 2) Energy Choice Green, which offers 100% renewable electricity. You will be automatically enrolled in Energy Choice Standard, but you may choose Energy Choice Green.  
*(Details for both on back.)*

**Price stability** - Your electricity supply price will not change before your October 2024 meter read. As explained previously, this price stability makes the program different from National Grid's Basic Service, which you have now. Price stability also makes the program different from many commercial offers that you may receive by mail or by phone.

**If you are on a budget plan or are eligible for a low-income delivery rate or fuel assistance, you will continue to receive those benefits.**

## Grafton Energy Choice

### Your New Electricity Supply Price

**10.80 ¢/kWh**

This price will be fixed until your October 2024 meter read. Compare to National Grid's prices on the back. ▶

### Customer Support

**1-844-241-8597**

**GraftonEnergyChoice.com**  
**grafton@MassPowerChoice.com**

### Don't Want to Participate?

**There is no penalty or fee to opt out of Grafton Energy Choice, and you may opt out at any time.**

If you choose not to participate, you will remain on National Grid's Basic Service price.

To opt out before being enrolled, do one of the following. To avoid automatic enrollment, submit or postmark your opt-out request by **July 1, 2024**:

- ▶ Sign & return the enclosed reply card.
- ▶ Opt out online at **GraftonEnergyChoice.com**.
- ▶ Call customer support at **1-844-241-8597**.

## Program Options & Pricing

You will be automatically enrolled in Energy Choice Standard. To make a change, visit [GraftonEnergyChoice.com](http://GraftonEnergyChoice.com) or call customer support at **1-844-241-8597**. Please have your National Grid account number available. The Commonwealth of Massachusetts requires that all electricity supply products include a minimum of 62% from renewable energy resources in 2024. Grafton Energy Choice Standard meets the minimum requirement. Grafton Energy Choice Green exceeds this requirement.

Grafton Energy Choice options:	You will be enrolled here ▼		If you do not wish to participate:
	Energy Choice Standard (automatic enrollment)	Energy Choice Green (100% renewable energy option)**	National Grid's Basic Service (if you opt out)
<b>Price</b>	<b>10.80 ¢/kWh*</b>	<b>11.708 ¢/kWh*</b>	18.213 ¢/kWh - residential 17.262 ¢/kWh - commercial 11.029 ¢/kWh - industrial in the SEMA load zone 10.243 ¢/kWh - industrial in the WCMA load zone
<b>Price period</b>	Enrollment - October 2024	Enrollment - October 2024	November 1, 2023 - July 31, 2024, residential and commercial. May 1, 2024 - July 31, 2024, industrial.
<b>Renewable energy content</b> Renewable energy added voluntarily by Grafton	-	78%	-
Renewable energy from new resources in the New England region (MA Class I RECs), required by law	24%	24%	24%
Additional renewable or clean energy required by law	38%	38%	38%
<b>Exit terms</b>	Leave any time. No exit charge.	Leave any time. No exit charge.	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed-price Basic Service option may receive a billing adjustment, which may be a credit or a charge.

\* Grafton Energy Choice prices include a \$0.001/kWh administrative fee and also a \$0.001/kWh fee to support energy initiatives in the Town of Grafton and Grafton Energy Choice program management. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

\*\* Grafton Energy Choice Green is a 100% renewable offering. It includes the minimum amount of MA Class I RECs required by law each year plus additional renewable energy added voluntarily by Grafton needed to reach 100%. Grafton's electricity supplier must also purchase other renewable or clean energy to meet state requirements. As a result, the total of the renewable content amount for Grafton Energy Choice Green exceeds 100%.

## Frequently Asked Questions

**Are savings guaranteed?** No. National Grid's fixed Basic Service prices change seasonally, and future prices are not known. National Grid's Basic Service prices will next change on August 1, 2024, for residential, commercial, and industrial accounts.

**I have already signed my own contract with an electricity supplier. Should I opt out of the Grafton Energy Choice program?** Yes, you should opt out of the program if you received this letter and *also* you have an existing electricity supply contract that you wish to preserve. Failure to opt out will result in your enrollment in the program, which could trigger penalties from your electricity supplier.

**I have a tax-exempt account. How can I retain my account's tax-exempt status?** Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax-exemption documentation to First Point Power. Visit [GraftonEnergyChoice.com](http://GraftonEnergyChoice.com) for information on where to submit your documentation.

If you have any additional questions, please do not hesitate to contact customer support at [grafton@MassPowerChoice.com](mailto:grafton@MassPowerChoice.com) or **1-844-241-8597**. Our Town consultants will be happy to help you. Or visit the website for more information: [GraftonEnergyChoice.com](http://GraftonEnergyChoice.com).

## Opt-Out Reply Card



## Grafton Energy Choice

X \_\_\_\_\_  
Signature Date

### Opt-Out Instructions

You do not need to take any action to participate in Grafton Energy Choice.

**If you DO NOT wish to participate, you MUST opt out.**

To opt out by mail:

1. Sign and date this card
2. Place the card in the enclosed envelope
3. Drop the envelope in the mail

This card must be signed by the Customer of Record whose name appears in the address on this card. The envelope must be post-marked no later than **July 1, 2024**, to opt out of the program before being enrolled. You may also opt out online at [GraftonEnergyChoice.com](https://GraftonEnergyChoice.com) or by phone at **1-844-241-8597** before being enrolled or any time after enrollment.