



TOWN OF GRAFTON

GRAFTON ENERGY CHOICE

MUNICIPAL ELECTRICITY AGGREGATION PROGRAM NOTIFICATION LETTER

March 22, 2022

Dear Grafton Electricity Service Customer,

This letter contains important information about your electricity bill. The Town of Grafton has an electricity aggregation program called **Grafton Energy Choice**. This program will change your electricity supplier and the price that is used to calculate the supply services portion of your National Grid electricity bill. Through your participation in Grafton Energy Choice, you will support energy initiatives in Grafton.

If you received this letter, you will be AUTOMATICALLY enrolled in Grafton Energy Choice, unless you choose not to participate, in accordance with state law.

Your opt-out request must be postmarked by April 25, 2022 to avoid automatic enrollment in the program.

If you do not opt out, you will be enrolled in Energy Choice Standard at a price of:
10.80 ¢/kWh

- **If you participate:** National Grid will remain your electric utility. You will continue to receive your electricity bill from them and call them if the power goes out. But you will see First Point Power listed as your electricity supplier, and the program price will be used to calculate the supply services charges. Delivery charges will be unaffected.
- **If you do not participate:** The supply services charges on your National Grid electricity bill will continue to be calculated using National Grid's Basic Service price, as they are now.

The Benefits to You

Potential savings - The program offers the potential for savings compared to National Grid's Basic Service prices. However, the program price is fixed until October 2024 while National Grid's electricity supply prices change every 6 months for residential and commercial customers and every 3 months for industrial customers. As a result, the program price may not always be below the National Grid price, and savings are not guaranteed.

Choice - The program gives you two alternatives to National Grid's Basic Service: 1) Energy Choice Standard, which meets minimum state renewable energy requirements, and 2) Energy Choice Green, which offers 100% renewable electricity. You will be automatically enrolled in Energy Choice Standard, but you may choose Energy Choice Green. *(Details for both on back.)*

Price stability - Your electricity supply price will not change before your October 2024 meter read. As explained previously, this price stability makes the program different from National Grid's Basic Service, which you have now. Price stability also makes the program different from many commercial offers that you may receive by mail or by phone.

If you are on a budget plan or are eligible for a low-income delivery rate or fuel assistance, you will continue to receive those benefits.

Grafton Energy Choice

Your New Electricity Supply Price

10.80 ¢/kWh

This price will be fixed until your October 2024 meter read. Compare to National Grid's prices on the back. ►

Customer Support

1-844-241-8597

GraftonEnergyChoice.com
grafton@masspowerchoice.com

Don't Want to Participate?

There is no penalty or fee to opt out of Grafton Energy Choice, and you may opt out at any time.

If you choose not to participate, you will remain with National Grid's Basic Service price.

To opt out before being enrolled, do one of the following. To avoid automatic enrollment, submit or postmark your opt-out request by **April 25, 2022**:

- Sign & return the enclosed reply card
- Opt out online at GraftonEnergyChoice.com.
- Call customer support at 1-844-241-8597

Program Options & Pricing

1. If you do nothing, you will be automatically enrolled in ENERGY CHOICE STANDARD: **10.800* ¢/kWh** for residential, commercial, and industrial accounts

Renewable energy content Meets Massachusetts minimum renewable electricity requirements.

Rate term Enrollment - October 2024 meter read.

Exit terms Leave any time. No exit charge.

2. If you want 100% renewable electricity, you may choose ENERGY CHOICE GREEN: **11.708* ¢/kWh** for residential, commercial, and industrial accounts

► Call customer support at 1-844-241-8597 or visit GraftonEnergyChoice.com

Renewable energy content **100% renewable electricity**, including 20% from renewable energy projects in New England, in addition to the minimum required by Massachusetts law.

Rate term Enrollment - October 2024 meter read.

Exit terms Leave any time. No exit charge.

3. If you choose to opt out, you will remain on NATIONAL GRID'S BASIC SERVICE:

14.821 ¢/kWh residential
13.113 ¢/kWh commercial
16.225 ¢/kWh industrial accounts in the SEMA load zone
15.892 ¢/kWh industrial accounts in the WCMA load zone

Renewable energy content Meets Massachusetts minimum renewable electricity requirements.

Rate term November 1, 2021 - April 30, 2022, for residential and commercial accounts, and February 1, 2022 - April 30, 2022, for industrial accounts. National Grid's fixed Basic Service rate changes every 6 months for residential and commercial accounts and every 3 months for industrial accounts.

Exit terms Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

* The Energy Choice Standard price and Energy Choice Green price both include a \$0.001/kWh administrative fee. They also include a \$0.001/kWh fee, which will support energy initiatives in the Town of Grafton and Grafton Energy Choice program management. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

Frequently Asked Questions

Are savings guaranteed? No. National Grid's fixed Basic Service rates change every 6 months for residential and commercial accounts and every 3 months for industrial accounts. Savings in one rate period do not guarantee savings in subsequent rate periods. The National Grid price will next change on May 1, 2022, for residential, commercial, and industrial accounts.

I have already signed my own contract with an electricity supplier. Should I opt out of the Grafton Energy Choice program? If you received this letter and *also* you have an existing electricity supply contract that you wish to preserve, **yes, you should opt out of the program.** Failure to opt out will result in your enrollment in the program and could trigger penalties from your current electricity supplier.

I have a tax exempt account. How can I retain my account's tax-exempt status? Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax exemption documentation to Direct Energy. Visit masspowerchoice.com/grafton for information on where to submit your documentation.

If you have any additional questions, please do not hesitate to contact customer support at grafton@masspowerchoice.com or **1-844-241-8597**. Our Town consultants will be happy to help you. Or visit the website for more information: GraftonEnergyChoice.com.

Opt-Out Reply Card



Grafton Energy Choice

X _____
Signature Date

Opt-Out Instructions

You do not need to take any action to participate in Grafton Energy Choice.

If you DO NOT wish to participate, you MUST opt out.

To opt out by mail:

1. Sign and date this card
2. Place the card in the enclosed envelope
3. Drop the envelope in the mail

This card must be signed by the Customer of Record whose name appears in the address on this card. The envelope must be post-marked no later than **April 25, 2022**, to opt out of the program before being enrolled. You may also opt out online at [GraftonEnergyChoice.com](https://www.GraftonEnergyChoice.com) or by phone at **1-844-241-8597** before being enrolled or anytime after enrollment.