



# TOWN OF SUTTON

## MUNICIPAL ELECTRICITY AGGREGATION PROGRAM NOTIFICATION LETTER

November 22, 2021

Dear Sutton Electricity Service Customer,

This letter contains important information about your electricity bill.

Currently you have National Grid's Basic Service. This means National Grid delivers your electricity, and they are also your electricity supplier, buying electricity for you. However, the Town of Sutton has an electricity aggregation program called **Sutton Power Choice**. In this program, National Grid delivers electricity to Sutton, but the Town selects its own electricity supplier. This program will change your electricity supplier and the price that is used to calculate the supply services portion of your National Grid electricity bill.



### Your New Electricity Supply Price

**10.651 ¢/kWh**

Compare to National Grid rates  
on the back. ▶

**If you received this letter, you will be AUTOMATICALLY enrolled in Sutton Power Choice, unless you choose not to participate, in accordance with state law.**

**Your opt-out request must be postmarked by December 27, 2021,  
to avoid automatic enrollment in the program.**

**If you do not opt out, you will be enrolled in Power Choice Standard  
at a price of: 10.651 ¢/kWh**

- **If you participate:** National Grid will remain your electric utility. You will continue to receive your electricity bill from them and call them if the power goes out. But you will see Constellation listed under the supply services portion of your National Grid electricity bill, and the program price will be used to calculate the supply services charges. Delivery charges will be unaffected.
- **If you do not participate:** The supply services charges on your National Grid electricity bill will continue to be calculated using National Grid's Basic Service price, as they are now.

### The Benefits to You

**Potential savings** - The program offers the potential for savings compared to National Grid's Basic Service prices. However, the program price is fixed until January 2024, while National Grid's electricity supply prices change every 6 months for residential and commercial customers and every 3 months for industrial customers. As a result, the program price may not always be below the National Grid price, and savings are not guaranteed.

**Choice** - The program gives you two alternatives to National Grid's Basic Service: 1) Power Choice Standard, which meets state renewable energy requirements, and 2) Power Choice Green, which offers 100% renewable electricity. You will be automatically enrolled in Power Choice Standard, but you may choose Power Choice Green. *(Details for both on back.)*

**Price stability** - Your electricity supply price will not change before your January 2024 meter read. As explained previously, this price stability makes the program different from National Grid's Basic Service, which you have now. Price stability also makes the program different from many commercial offers that you may receive by mail or by phone.

**If you are on a budget plan or are eligible for a low-income delivery rate or fuel assistance, you will continue to receive those benefits.**

### Customer support

**844-483-5004**

**SuttonPowerChoice.com**  
**sutton@masspowerchoice.com**

### Don't Want to Participate?

**Participation is not required. There is no penalty or fee to opt out of the program.** You may opt out before being enrolled, or you may try the program and opt out at any time in the future.

**If you wish to opt out before being automatically enrolled, you must submit or postmark your opt out request by December 27, 2021.** To submit your opt-out request, do any one of the following.

- Sign & return the enclosed reply card.
- Opt out online at **SuttonPowerChoice.com**.
- Call customer support at **1-844-483-5004**.

Please see the back for more information →

## Program Options & Pricing

<b>1. If you do nothing, you will be automatically enrolled in POWER CHOICE STANDARD:</b>		<b>10.651 ¢/kWh*</b> for residential, commercial, and industrial accounts
<b>Renewable energy content</b>	Meets Massachusetts minimum renewable energy requirements.	
<b>Rate term</b>	Enrollment - January 2024 meter read.	
<b>Exit terms</b>	Leave any time. No exit charge.	
<b>2. If you want 100% renewable electricity, you may choose POWER CHOICE GREEN:</b>		<b>11.593 ¢/kWh*</b> for residential, commercial, and industrial accounts
<i>To choose POWER CHOICE GREEN, visit <a href="http://SuttonPowerChoice.com">SuttonPowerChoice.com</a> or call 844-483-5004</i>		
<b>Renewable energy content</b>	<b>100% renewable electricity:</b> 18% from renewable energy projects in New England to meet minimum Massachusetts requirements, an additional 20% from renewable energy projects in New England added by Sutton, and 62% from wind projects outside of New England.	
<b>Rate term</b>	Enrollment - January 2024 meter read.	
<b>Exit terms</b>	Leave any time. No exit charge.	
<b>3. If you choose to opt out, you will remain on NATIONAL GRID'S BASIC SERVICE:</b>		<b>14.821 ¢/kWh</b> residential <b>13.113 ¢/kWh</b> commercial <b>17.129 ¢/kWh</b> industrial accounts in the SEMA load zone <b>16.606 ¢/kWh</b> industrial accounts in the WCMA load zone
<i>NOTE: National Grid's prices are not long-term prices. Prices are for National Grid's current 6- or 3-month rate term only, and future prices are not known.</i>		
<b>Renewable energy content</b>	Meets Massachusetts minimum renewable energy requirements.	
<b>Rate term</b>	November 1, 2021 - April 30, 2022, for residential and commercial accounts. November 1, 2021 - January 31, 2022, for industrial accounts. National Grid's fixed Basic Service rates change every 6 months for residential and commercial accounts and every 3 months for industrial accounts.	
<b>Exit terms</b>	Leave any time. No exit charge. However, industrial customers only (rates G-2 and G-3) on the fixed price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.	

\* The Power Choice Standard and the Power Choice Green price both include a \$0.001/kWh administration fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

## FREQUENTLY ASKED QUESTIONS

**Are savings guaranteed?** No. National Grid's fixed Basic Service rates change every 6 months or less, depending on what kind of customer you are. Savings in one rate period do not guarantee savings in subsequent rate periods. The National Grid rate will next change on February 1, 2022, for industrial accounts and on May 1, 2022, for residential and commercial accounts.

**I have received this letter, and also I have recently signed a contract with an electricity supplier. What should I do?** You may have signed your contract after this mailing list was created. In that case, you must opt out if you wish to retain your current contract. If you do not opt out, your account will be enrolled in the program, which may trigger early termination fees from your electricity supplier.

**I have a tax exempt account. How can I retain my account's tax-exempt status?** Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax exemption documentation to Agera Energy. Visit [SuttonPowerChoice.com](http://SuttonPowerChoice.com) for information on where to submit your documentation.

If you have any additional questions, please visit [SuttonPowerChoice.com](http://SuttonPowerChoice.com) or contact customer support at [sutton@masspowerchoice.com](mailto:sutton@masspowerchoice.com) or 1-844-483-5004. Our Town consultants will be happy to help you.

James Smith  
Town Administrator

# OPT-OUT REPLY CARD



Opt-Out Code

X

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

## Opt-Out Instructions

You do not need to take any action to participate in Sutton Power Choice.

**If you DO NOT wish to participate, you MUST opt out.**

To opt out using this card:

1. Sign and date this card.
2. Place the card in the enclosed envelope
3. Drop the envelope in the mail.

This card must be signed by the Customer of Record whose name appears on this card. The envelope must be postmarked no later than **December 27, 2021**, to opt out before being enrolled automatically. You may also opt out online at [SuttonPowerChoice.com](https://SuttonPowerChoice.com) or by calling customer support at 844-483-5004. You may also opt out anytime after being enrolled.