



Natick Electricity Aggregation Program

⚠️ IMPORTANT NOTICE

☎️ 1-844-483-5004

📞 TTY 771 or 800-439-2370 / Español 866-930-9252

🌐 MassPowerChoice.com/Natick

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from Natick about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

<p>SPANISH/ESPAÑOL Incluye importante notificación de Natick sobre su servicio eléctrico. Traduzca la notificación inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI Załączono ważne powiadomienie od Natick dotyczące usług w zakresie dostaw energii elektrycznej. Prosimy o niezwłoczne przetłumaczenie tego powiadomienia. W celu uzyskania pomocy należy zadzwonić pod wyżej podany numer telefonu lub odwiedzić wyżej wymienioną stronę internetową.</p>
<p>PORTUGUESE/PORTUGUÊS Aviso importante incluído do Natick sobre seu serviço de eletricidade. Traduzir o aviso imediatamente. Ligar para o número ou visitar o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे Natick बाट संलग्न गरिएको महत्त्वपूर्ण सूचना । सूचनालाई तत्कालै अनुवाद गर्नुहोस् । मद्दतको लागि, माथि दिइएको नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस् ।</p>
<p>CHINESE (SIMPLIFIED)/中文 随附来自 Natick 的重要通知, 有关您的供电服务。请立刻翻译此通知。如果您需要帮助, 请通过上面提供的信息致电或者访问网站。</p>	<p>MARATHI/मराठी कडून महत्त्वाची सूचना संलग्न केली आहे Natick आपल्या विद्युत सेवेसंबंधी. या सूचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाईटला/संकेतस्थळास भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/中文 随附以下重要通知 Natick 事關您的電力服務。請立即翻譯通知。如需協助, 請致電上述號碼或瀏覽網站。</p>	<p>YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti ọ̀dọ̀ Natick nípa ìṣẹ́ iná mọ̀nà mọ̀nà rẹ̀. Tùmọ̀ àkíyèsí náà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ́nbà náà tàbí bẹ̀ ààyè lórí ayélujára, lókè, wò fún irànlọ̀wọ̀.</p>
<p>HAITIAN/KREYÒL Wap jwenn yon avi enpòtan ki soti nan Natick osijè sèvis elektrisite w. Tradwi avi a imedyatman. Rele nimewo a oswa vizite sit entènèt ki anwo a, pou w jwenn èd.</p>	<p>IGBO/NDI IGBO Ọkwa dị mkpa e zitere na Natick gbasara ọrụ ọkụ eletrik gị. Tugharịa ọkwa ozigbo. Kpọọ nọmba à ma ọ bụ gaa na webusaịtị, dị n'elu, maka enyemaka.</p>

<p>VIETNAMESE/TIẾNG VIỆT Có đính kèm thông báo quan trọng từ Natick về dịch vụ điện của quý vị. Hãy phiên dịch thông báo này ngay. Xin gọi số điện thoại hoặc vào mạng lưới của chúng tôi, bên trên, để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኤሌክትሪክ አገልግሎትዎን በተመለከተ ከ Natick የተሰጠ ጠቃሚ ማስታወቂያ ከዚህ ጋር በአገሪት ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። አዛ ለማግኘት፣ ከላይ በተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድረ ገጹን ይጎብኙ።</p>
<p>RUSSIAN/РУССКИЙ Прилагается важное сообщение от Natick касательно вашего снабжения электроэнергией. Переведите это сообщение безотлагательно. Если вам нужна помощь, позвоните по указанному номеру или зайдите на вебсайт.</p>	<p>SOMALI/SOOMAALI Ogeysiin muhiim ah oo ku lifaaqan oo ka timid Natick oo ku saabsan adeegaaga korontada. Fasir ogeysiinta isla markaas. U soo wac lambarka ama u booqo websaydka, koreeyo, wixii caawin ah.</p>
<p>ARABIC/عربي ملاحظة هامة متضمنة من Natick حول خدمة الكهرباء خاصتك. يرجى ترجمة الملاحظة فوراً. اتصل بالرقم أو قم بزيارة الموقع أعلاه للحصول على المساعدة.</p>	<p>JAPANESE/日本語 Natick からの電力供給に関する重要なお知らせが添付されています。このお 知らせをすぐに翻訳してください。ご質問がある場合は、上記の電話 番号までお電話いただくか、ウェブサイトをご覧ください。</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ បានភ្ជាប់មកពី Natick អំពីសេវាអគ្គិសនីរបស់អ្នក។ បកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ ហៅទៅលេខ ឬទស្សនាគេហទំព័រខាងលើ សំរាប់ជំនួយ។</p>	<p>GUJARATI/ગુજરાતી ના તરફથી મહત્વપૂર્ણ નોટિસ બીડેલ છે Natick તમારી વીજળી સેવા વિશે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important ci-joint de Natick à propos de votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le site Web ci-dessus pour obtenir de l'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambathiswa kutoka kwa Natick kuhusu huduma ya umeme unayopokea. Ifasiri notisi papo hapo. Piga simu kwa nambari au zuru tovuti, hapo juu, ili kupata usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato da Natick riguardante il suo servizio di elettricità. Tradurre il comunicato immediatamente. Se ha bisogno di assistenza chiami il numero o visiti il sito internet sopra indicato.</p>	<p>HINDI/हिंदी यह महत्वपूर्ण सूचना Natick की ओर से आपकी बिजली सेवा के बारे में है। सूचना का तुरंत अनुवाद करें। मदद के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여 Natick 에서 보낸 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화 번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก Natick เกี่ยวกับบริการไฟฟ้าของคุณ แปลประกาศทันที โปรดไปยังหมายเลข หรือไปที่เว็บไซต์ด้านบน เพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσκλείεται σημαντική ειδοποίηση από Natick που αφορά τον πάροχο ηλεκτρικής σας ενέργειας. Μεταφράστε την ειδοποίηση αμέσως. Καλέστε τον αριθμό ή επισκεφτείτε την παραπάνω ιστοσελίδα για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການທີ່ສໍາຄັນນໍາມາຈາກ Natick ກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການນີ້ໂດຍທັນທີ. ສໍາລັບການຊ່ວຍເຫຼືອ ໂທຫາເບີໂທ ຫຼື ເຂົ້າໄປເບິ່ງໃນເວັບໄຊທ໌ ຢູ່ຂ້າງເທິງ.</p>



Electricity Aggregation Program Notification Letter

August 24, 2021

Dear Natick Electricity Customer,

This letter includes important information regarding your Eversource electricity bill.

Natick has an electricity aggregation program, which is a group electricity purchasing program. Through the program, you receive an **additional 13% renewable electricity over and above the 18% minimum amount required by state law, for a total of 31% renewable electricity**. The program also allows you to choose 100% renewable electricity or no additional renewable electricity.

If you received this letter, you have been AUTOMATICALLY enrolled in the Natick electricity aggregation program for an additional 13% renewable electricity at a price of **11.551 cents/kWh.** *(Please see the back for information about other program options.)*

This price is fixed until December 2022. However, the program cannot guarantee to provide savings when compared with Eversource's Basic Service. Eversource's prices change every 6 months for residential and small business customers and every 3 months for large business customers, and their future prices are not known.

You will remain enrolled unless you choose not to participate. Participation is not required.
The Town does not receive any financial benefit from your participation.

If you continue to participate: Your primary relationship for electricity will be with Eversource. Your electricity bill will come from Eversource, you will make bill payments to Eversource, and you will call Eversource if your power goes out. If you are eligible for a low-income discount, you will receive that benefit as part of this program. However:

- The Natick electricity aggregation program will determine the electricity supplier that is listed on your bill. Natick currently has a contract with Direct Energy to supply electricity to Natick electricity aggregation program participants.
- The Natick electricity aggregation price will be used to calculate the supply charges on your bill instead of Eversource's Basic Service price.

If you do not want to participate: Participation is not required. There is no penalty to opt out of the program, and you may do so at any time. If you opt out, Eversource's Basic Service price will be used to calculate the supply charges on your Eversource electricity bill. There are three ways to opt out:

- Sign and return the enclosed reply card
- Opt out online at www.masspowerchoice.com/natick
- Call customer support with Natick's program consultants at 1-844-483-5004

(See back for additional information.)

Program options and pricing

You have been automatically enrolled in **Standard Green**.

If you would like to enroll in **100% Green** or **Natick Basic/Brown**, please visit masspowerchoice.com/natick or call customer support with Natick's program consultants at 1-844-483-5004.

Natick electricity aggregation program options:

If you opt out:

	Standard Green (default)	100% Green (option)	Natick Basic/Brown (option)	Eversource's Basic Service**
Renewable electricity content	31% renewable electricity from New England (MA Class I RECs): 13% added voluntarily by Natick in addition to the 18% minimum required by state law in 2021.	100% renewable electricity from New England (MA Class I RECs): 82% added voluntarily by Natick in addition to the 18% minimum required by state law in 2021.	No additional renewable electricity from New England. Meets the 18% minimum (MA Class I RECs) required by state law in 2021.	No additional renewable electricity from New England. Meets the 18% minimum (MA Class I RECs) required by state law in 2021.
Residential	11.551 ¢/kWh*	14.422 ¢/kWh*	10.938 ¢/kWh*	10.753 ¢/kWh
Small Business	11.551 ¢/kWh*	14.422 ¢/kWh*	10.938 ¢/kWh*	09.850 ¢/kWh
Large Business	11.551 ¢/kWh*	14.422 ¢/kWh*	10.938 ¢/kWh*	09.132 ¢/kWh
Price period	Enrollment – December 2022 meter read	Enrollment – December 2022 meter read	Enrollment – December 2022 meter read	July 1, 2021 – December 31, 2021, for residential and small business accounts. July 1, 2021 - September 30, 2021, for large business accounts***

* Prices include a \$0.001/kWh administration fee. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electricity supply agreement.

** Exit terms for Eversource's Basic Service: No penalty charge. However, large C&I (rates G-3, T-2, and WR) and street lighting customers on the fixed price Basic Service option may receive a billing adjustment, which may be either a credit or a charge.

*** Eversource's fixed Basic Service rates change every 6 months for residential and small business accounts and every 3 months for large business accounts. Eversource rates will next change on January 1, 2022, for residential, and small business business accounts, and on October 1, 2021, for large business accounts.

For more information: Please visit the program website at masspowerchoice.com/natick.

For tax-exempt organizations: Taxes will be billed as part of the program's power supply charge. Customers are responsible for identifying and requesting an exemption from the collection of any tax by providing appropriate tax exemption documentation to Direct Energy. Visit masspowerchoice.com/natick for information on where to submit your documentation.

If you have any questions, please do not hesitate to contact the Town's consultants by phone at 1-844-483-5004, by email at natick@masspowerchoice.com, or using the online customer support form available at masspowerchoice.com/natick.



Natick Electricity Aggregation Program Opt-out Reply Card

X _____

Signature

Date

Opt-Out Instructions

You do not need to take any action to participate in the Natick Electricity Aggregation Program.

If you DO NOT wish to participate:

- 1. Sign and date this card**
- 2. Place the card in the enclosed envelope**
- 3. Drop the envelope in the mail.**

This card must be signed by the Customer of Record whose name appears in the address on this card. You may also opt out anytime after enrollment by phone or online at masspowerchoice.com/natick. There is no fee to opt out of the program.