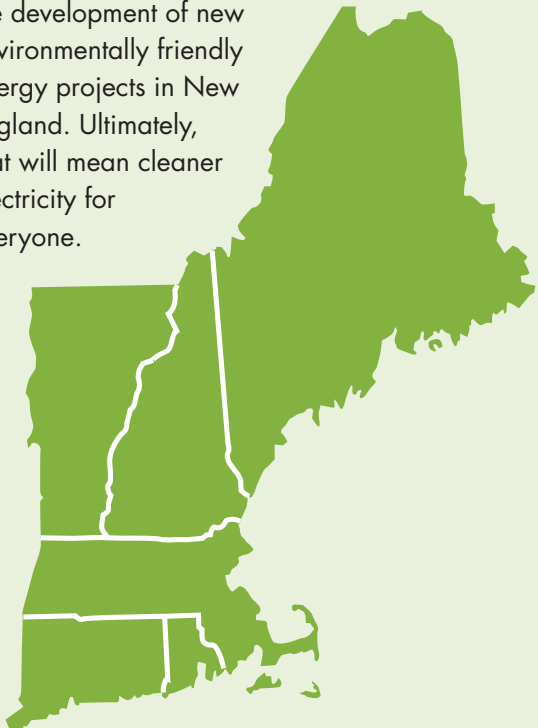


## Opt Up for cleaner electricity!

Choosing either the **Chelmsford Choice Greener** option or the **Chelmsford Choice Greenest** option gives you more electricity from clean, renewable sources like the sun and the wind. It's one of the most cost-effective ways to reduce your reliance on fossil fuels like gas, oil, and coal.

In addition, Chelmsford is prioritizing the purchase of renewable electricity from energy projects in New England. So opting up also means you help to increase the demand for local renewable electricity, which supports local jobs and helps to drive the development of new environmentally friendly energy projects in New England. Ultimately, that will mean cleaner electricity for everyone.



## Frequently asked questions

### Will I remain a National Grid customer?

Yes. Your primary relationship for electricity will remain with National Grid. National Grid will still be responsible for addressing power outages and billing you.

### What will change as a result of participating in Chelmsford Choice?

You will see two changes on your National Grid electricity bill:

- The price used to calculate the supply charge portion of your bill will change to the Chelmsford Choice price
- Constellation will be listed as your electricity supplier

### If I participate, can I change my mind later and leave the program?

Yes. You may opt out, or leave, Chelmsford Choice at any time with no fee or penalty.

### If I leave the program, can I join again later?

If you opt out of the program, you can join it again later, but you may be charged a market price instead of the program price when you re-enroll.

### If I want to finish my current electricity supply contract, can I join later?

Yes. You may join Chelmsford Choice after your current contract ends. You will receive the Chelmsford Choice price at the time you join.

### Are savings guaranteed?

No. Savings cannot be guaranteed. Chelmsford Choice prices are fixed until November 2023, but National Grid's prices change every 6 months for residential and small business customers and

every 3 months for large business customers, so the difference between Chelmsford Choice prices and National Grid prices will change over time

### Will I receive a lower quality of service from National Grid if I participate in Chelmsford Choice?

No. National Grid makes money from the delivery charges on your electricity bill. They do not profit from the supply charges, so they have no preference as to whether they are your electricity supplier or you use a different supplier.

### I am currently on National Grid's budget billing. Will that change?

No. There will be no change to budget billing if you participate in Chelmsford Choice.

### I am eligible for a low-income discount. Will I continue to receive it?

Yes. If you are eligible for a low-income discount from National Grid, you will continue to receive it.

### I have solar panels. Will I continue to receive net metering credits?

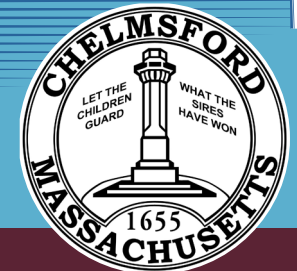
Yes. Your net metering credits will continue to appear on your National Grid electricity bill, and they will continue to be calculated based on National Grid's Basic Service price, not on the Chelmsford Choice price.



Learn more at  
[ChelmsfordChoice.com](https://ChelmsfordChoice.com)

# Chelmsford CHOICE

An electricity program  
from the Town of  
Chelmsford  
for Chelmsford  
residents and  
businesses



[ChelmsfordChoice.com](https://ChelmsfordChoice.com)

## What kind of program is Chelmsford Choice?

Chelmsford Choice gives residents and businesses a town alternative to other electricity offers in the marketplace, without high pressure or fees. Chelmsford Choice does not replace National Grid as your electric utility. Instead, it changes the price that National Grid uses to calculate the supply services portion of your bill.

The program is a form of group electricity purchasing known as electricity aggregation. Under this program, Chelmsford uses the group buying power of the community to:

- Select an electricity supplier for the community
- Buy more renewable electricity than the state law requires
- Provide electricity customers with electricity choices
- Obtain a long-term, stable price for electricity, though savings cannot be guaranteed
- Secure customer protections, such as no hidden fees or penalties



## Electricity choices

Chelmsford Choice provides Town-vetted alternatives to National Grid's Basic Service and to other electricity supply offers in the marketplace.

**As a program participant, you will automatically be enrolled in Chelmsford Choice Basic** at 10.042 cents/kWh for all electricity customers. Chelmsford Choice Basic provides the minimum amount of renewable electricity required by state law.

For cleaner electricity, you may also choose to **opt up to** one of two other options:

- ▲ **Opt up to Chelmsford Choice Greener** and receive 40% renewable electricity (MA Class I RECs) over and above the minimum required by state law for a total of 58% in 2021, 60% in 2022, and 62% in 2023. — 11.484 cents/kWh for all electricity customers.
- ▲ **Opt up to Chelmsford Choice Greenest** for 100% renewable electricity, all from renewable energy projects in New England (MA Class I RECs) — 13.015 cents/kWh for all electricity customers.

Program prices will be used to calculate the supply charge portion of your National Grid electricity bill. National Grid's delivery charges will not be affected by participation in Chelmsford Choice.

Program prices are fixed until November 2023 meter readings.

**To choose Chelmsford Choice Greener or Chelmsford Choice Greenest, visit [ChelmsfordChoice.com](https://ChelmsfordChoice.com) or call customer support at 1-844-483-5004.**

## Participating in the program

All new residential and commercial electricity accounts in Chelmsford on National Grid's Basic Service, meaning accounts that do not sign an agreement with an electricity supplier immediately after being opened, will be automatically enrolled in Chelmsford Choice, in the Chelmsford Choice Basic offering. This automatic enrollment model is state law. New electricity customers will receive a notification letter in the mail before being automatically enrolled.

If you sign an agreement with an electricity supplier shortly after opening your electricity account, you will not be automatically enrolled, but you may enroll online at [ChelmsfordChoice.com](https://ChelmsfordChoice.com) or by calling customer support at **1-844-483-5004**.

**Participation is not required. You may opt out of the program before being enrolled and any time after enrollment with no penalty.**

If you opt out, the supply charges on your National Grid electricity bill will be calculated using National Grid's Basic Service price.

You have three ways to opt out before being automatically enrolled: **1)** Sign and return the reply card that you receive in the mail. **2)** Call customer support at **1-844-483-5004**. **3)** Opt out online at [ChelmsfordChoice.com](https://ChelmsfordChoice.com).

If you choose to participate, you may opt out any time after you are enrolled online at [ChelmsfordChoice.com](https://ChelmsfordChoice.com) or by calling **1-844-483-5004**.

## Program summary

### Program Prices:

*Fixed until November 2023*

- Chelmsford Choice Basic (default): 10.042 cents/kWh
- Chelmsford Choice Greener: 11.484 cents/kWh
- Chelmsford Choice Greenest: 13.015 cents/kWh

Compare to National Grid's current Basic Service prices by visiting [ChelmsfordChoice.com](https://ChelmsfordChoice.com)

**To join the program, opt up ▲ to Chelmsford Choice Greener or Chelmsford Choice Greenest, or opt out:**

Call customer support 1-844-483-5004.

### Power outages, service issues, and billing:

Call National Grid if your power is out or for service and billing issues at 1-800-322-3223.

Send your electricity bill payment to National Grid or pay online at [NationalGrid.com](https://NationalGrid.com).

**Chelmsford  
CHOICE**

**Learn more at  
[ChelmsfordChoice.com](https://ChelmsfordChoice.com)**