

Opt Up to 100% Green!

Choose 100% renewable electricity from New England

By choosing the 100% Green plan, you contribute to lowering Westborough's carbon footprint. And by increasing the demand for local renewable energy, you drive the development of new environmentally friendly energy projects in New England.



Opt down to Budget

By choosing the Budget plan, you will get the minimum renewable energy required by the state, while receiving the lowest rate that Westborough was able to negotiate.

Frequently asked questions

Will I remain a National Grid customer?

Yes. Your primary relationship for electricity will remain with National Grid. National Grid will still be responsible for addressing power outages and billing you.

What will change as a result of participating in Westborough Power Choice?

You will see two changes on your National Grid electricity bill:

- The price used to calculate the supply charge portion of your bill will change to the Westborough Power Choice price
- Dynegy will be listed on your bill as your electricity supplier

If I participate, can I change my mind later and leave the program?

Yes. You may opt out, or leave, Westborough Power Choice at any time with no fee or penalty.

If I leave the program, can I join again later?

If you opt out of the program, you can join it again later, but you are not guaranteed the Westborough Power Choice price when you re-enroll.

If I want to finish my current electricity supply contract, can I join later?

Yes. You may join Westborough Power Choice after your current contract ends. You will receive the Westborough Power Choice price at the time you join.

Are savings guaranteed?

No. Savings cannot be guaranteed. Westborough Power Choice prices are fixed until November 2023,

but National Grid's prices change every 6 months for residential and small business customers and every 3 months for large business customers, so the difference between Westborough Power Choice prices and National Grid prices will change over time.

Will I receive a lower quality of service from National Grid if I participate in Westborough Power Choice?

No. National Grid makes money from the delivery charges on your electricity bill. They do not profit from the supply charges, so they have no preference as to whether they are your electricity supplier or you use a different supplier.

I am currently on National Grid's budget billing. Will that change?

No. There will be no change to budget billing if you participate in Westborough Power Choice.

I am eligible for a low-income discount. Will I continue to receive it?

Yes. If you are eligible for a low-income discount from National Grid, you will continue to receive it.

I have solar panels. Will I continue to receive net metering credits?

Yes. Your net metering credits will continue to appear on your National Grid electricity bill, and they will continue to be calculated based on National Grid's Basic Service price, not on the Westborough Power Choice price.

Learn more at
WestboroughPowerChoice.com



Advancing a clean energy future for Westborough



WestboroughPowerChoice.com

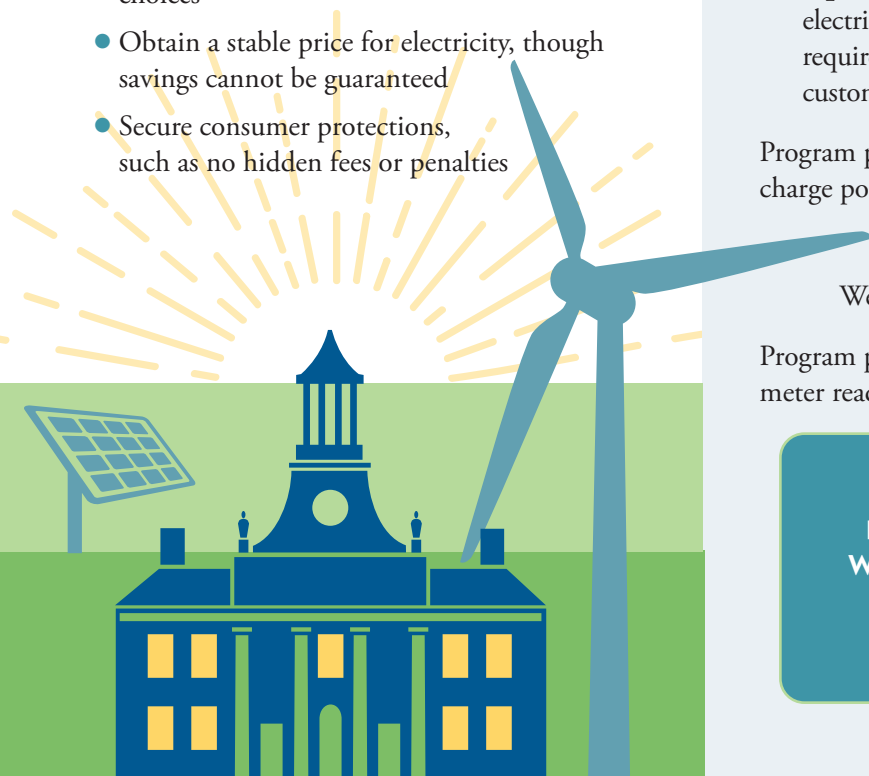
What kind of program is Westborough Power Choice?

Westborough Power Choice increases the amount of renewable energy in Westborough's electricity supply while providing a stable, long-term electricity price to Westborough residents and businesses.

The program is a form of group electricity purchasing known as electricity aggregation.

Under this program, Westborough uses the group buying power of the community to:

- Select an electricity supplier for the community
- Buy more renewable electricity than the state law requires
- Provide electricity customers with electricity choices
- Obtain a stable price for electricity, though savings cannot be guaranteed
- Secure consumer protections, such as no hidden fees or penalties



Electricity choices

Westborough Power Choice provides Town-vetted alternatives to National Grid's Basic Service and to other electricity supply offers in the marketplace.

As a program participant, you will automatically be enrolled in the Standard Offering and receive 20% additional from renewable energy projects in New England (MA Class I RECs) above the minimum amount required by the state — 10.425 ¢/kWh for all electricity customers.

You may also choose one of two other options:

▲ **Opt up to 100% Green plan** and receive 100% renewable electricity, all from renewable energy projects in New England (MA Class I RECs) — 12.585 ¢/kWh for all electricity customers

▼ **Opt down to Budget plan** for renewable electricity that meets only minimum state requirements — 9.709 ¢/kWh for all electricity customers.

Program prices will be used to calculate the supply charge portion of your National Grid electricity bill. National Grid's delivery charges will not be affected by participation in Westborough Power Choice.

Program prices are fixed until November 2023 meter readings.

To choose the **100% Green plan** or the **Budget plan**, visit WestboroughPowerChoice.com or call customer support at **1-844-483-5004**.

Participating in the program

All new residential and commercial electricity accounts in Westborough on National Grid's Basic Service, meaning accounts that do not sign an agreement with an electricity supplier immediately after being opened, will be automatically enrolled in Westborough Power Choice, in the Standard Offering. This automatic enrollment model is state law. New electricity customers will receive a notification letter in the mail before being automatically enrolled.

If you sign an agreement with an electricity supplier shortly after opening your electricity account, you will not be automatically enrolled, but you may enroll online at WestboroughPowerChoice.com or by calling customer support at **1-844-483-5004**.

Participation is not required. You may opt out of the program before being enrolled or any time after enrollment with no penalty.

If you opt out, the supply charges on your National Grid electricity bill will be calculated using National Grid's Basic Service price.

You have three ways to opt out before being automatically enrolled: 1) Sign and return the reply card that you receive in the mail. 2) Call customer support at **1-844-483-5004**. 3) Opt out online at WestboroughPowerChoice.com.

If you choose to participate, you may opt out any time after you are enrolled online at WestboroughPowerChoice.com or by calling **1-844-483-5004**.

Program summary

Program Prices:

Fixed until November 2023

- Standard Offering (default): 10.425 ¢/kWh
- 100% Green: 12.585 ¢/kWh
- Budget: 9.709 ¢/kWh

Compare to National Grid's current Basic Service prices by visiting WestboroughPowerChoice.com.

To join the program, opt up ▲ to 100% Green, opt down ▼ to Budget, or opt out:

Call customer support 1-844-483-5004.

Power outages, service issues, and billing:

Call National Grid if your power is out or for service and billing issues at 1-800-322-3223.

Send your electricity bill payment to National Grid or pay online at NationalGrid.com.



Learn more at WestboroughPowerChoice.com